

**Town of Boone**  
**“Every Drop Counts” WaterSense® Toilet Rebate Application**  
**Single Family Residential Customers**

The Town of Boone is offering rebates valued at up to \$100 per toilet when qualified water users replace existing high water using toilets(1.6gpf or greater) with EPA WaterSense® rated high efficiency toilet (HET) models.

**Important: Please read all program rules on page 2 of this application before submitting**

Customer Information							For Office Use Only
Name of Applicant : _____							
Service Address: _____							
Mailing Address: _____							Date Received
City: _____		State: _____		Zip: _____			
Daytime Phone: _____			Evening Phone: _____				Approved <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Incomplete
E-Mail Address: _____							
Account Number (Please refer to your water bill): _____							
How did you hear about the toilet rebate program? <input type="checkbox"/> Mailer <input type="checkbox"/> Newspaper <input type="checkbox"/> Radio <input type="checkbox"/> Website <input type="checkbox"/> Town Staff Member <input type="checkbox"/> Other _____							Approved by
Age of dwelling/building or year built: _____ Total number of toilets in structure: _____							
Old Toilet Information							
Toilet	Old Flush Volume*	New Toilet Manufacture	New Toilet Model Name	New Toilet Model #	Install Date	Installer Name	Check Number
1							Date Sent
2							
3							
<small>*See page 2 for tips on determining toilet flush volume</small>							Sent By

Attach **THE ORIGINAL DATED SALES RECEIPT/INVOICE** showing the price, toilet model and store where purchased. (The original sales receipt/invoice must show the purchase was made on or after July 1,2011)

Attach a **COPY OF THE MOST CURRENT WATER BILL**

**Applications that are not complete and/or missing appropriate paperwork will be returned to applicant for completion before a rebate will be processed.**

Please read the paragraph below carefully before signing. If you do not fully understand each statement, please call (828)268-6250, or e-mail: [carrie.phillips@townofboone.net](mailto:carrie.phillips@townofboone.net)

*I have read, understand and agree to the terms and conditions of this rebate application as stated on page 2 of this application. I declare that all of the information provided herein is true to the best of my knowledge. I hereby certify that I am the customer authorized to replace the toilets at the address listed above or the person who can authorize replacement has signed below. This program does not guarantee the high efficiency toilet(s) performance or workmanship. I agree to a post-installation verification. The toilet(s) being replaced will be destroyed or disabled before disposal. I am responsible for the high efficiency toilet(s) cost above the rebate amount, NC sales tax and installation charges.*

Applicant Signature: \_\_\_\_\_ Print Name: \_\_\_\_\_ Date: \_\_\_\_\_

**Please Mail this completed application with your most current water bill and original dated sales receipt/invoice to:**

**Town of Boone**  
**C/O Carrie Phillips, Water Conservation**  
**Toilet Rebate Program**  
**321 East King Street**  
**Boone, NC 28607**



Town of Boone  
“Every Drop Counts” WaterSense® Toilet Rebate Application Single Family Residential  
Customers



**TO QUALIFY FOR A REBATE AS A SINGLE FAMILY RESIDENTIAL CUSTOMER, THE FOLLOWING CRITERIA MUST BE MET:**

1. The purchased toilet(s) must be officially identified with the EPA WaterSense® label.
2. High Efficiency toilets (HETs) must be installed in a single family dwelling.
3. Residence must have a current (not owing any past due fees) water account and receive water directly from the Town of Boone
4. Applicant must provide a copy of the most recent bill when submitting their high efficiency toilet rebate application.
5. The total number of rebates may not exceed the total number of toilets in each household.
6. Toilets can be one piece (tank and bowl as one unit) or two pieces (tank and bowl) to be fitted together for a complete unit.
7. Each new toilet must replace an existing 1.6 gallons or greater per flush toilet. (Instruction on how to calculate the flush volume of a current toilet are included with this application-see below)
8. Applicant agrees not to reuse, sell or give away the old toilet and must provide for proper disposal.
9. Applicant agrees to pay any and all sales tax, installation parts (eg. wax ring, bolts, flex hose, toilet seat), labor and building cost associated with the HET installation.

**REBATE INSTRUCTIONS:**

1. Purchase and install a qualifying WaterSense® rated high efficiency toilet(s). Note: The toilet(s) must be installed prior to submitting the application for a rebate credit.
2. Complete, sign and date the other side of this application and submit it with a copy of current water bill and original dated sales receipt to address at the bottom of page 1 of this application.
3. Once the rebate application is approved, a check will be mailed to the account holder. Please allow 6 to 8 weeks for processing

**DO NOT SEND WATER BILL PAYMENT WITH THE APPLICATION**

**TIPS TO DETERMINE GALLONS-PER-FLUSH VOLUME**

1. Look for marks or labels near the toilet seat hinge. A 5-gallon per flush (gpf) toilet might be shown as 22.73 liters, a 3.5 gpf as 15.91liters. All 1.6 gpf (6.1 liters) toilets should be marked at the toilet seat hinge. If no markings are present, check the underside of the tank lid or the tanks back inside wall for a date stamped in the porcelain. Toilets produced before 1985 are 5-7gpf, a date between 1985-1991 would be 3.5 gpf. All toilets made after 1993 are 1.6gpf.
2. There are two ways to conduct a Toilet Water Use Test. The most accurate way is by measuring the tank.
  - A. Measure the length of the tank in inches
  - B. Measure the width of the tank in inches
  - C. Measure the full water level in the toilet tank in inches (depth 1)
  - D. Flush the toilet and measure the drop at the lowest level (depth 2)
  - E. Subtract depth 2 from depth 1. This will give you the drop measurement
  - F. Multiply the length times the width times the drop to determine the volume of cubic inches of water used per flush
  - G. Divide the volume by 231 to get the number of gallons per flush

**Rebate Amount:**

The value of the high efficiency toilet rebate is \$100 per toilet or less if the retail cost is less than \$100, in which case the rebate will equal that cost. High efficiency toilet purchase cost that exceed the rebate value are not covered under this program. Any high efficiency toilet cost that exceeds the rebate value is to be paid by the applicant and is the sole responsibility of the applicant.

**Verification of Installation:** The Town of Boone reserves the right to inspect to verify the installation of the new HET model(s) submitted for this rebate program, and if contacted, you agree to allow for a post-installation inspection. Inspections will be scheduled Monday through Friday.

**Disclaimers:** The Town of Boone reserves the right to reject an application that does not meet all of the requirements of this rebate program. The Town of Boone makes no representations or warranties as to the condition, quality, effectiveness, operability, or cost of installing or maintaining a high efficiency toilet subject to this program, or removing or disposing of a low efficiency toilet, associated parts, building materials, labor and equipment in connection therewith and, to the extent not prohibited by law, disclaims all express and implied conditions, representations and warranties related thereto, including without limitation, any implied warranty of merchantability or fitness for a particular purpose.

**Limitation of Liability/Release:** Applicant understands and agrees that, to the extent not prohibited by law, in no event shall the Town of Boone, its officials, officers, employees or agents be liable for any claimed or actual damages or losses of any kind, however caused and regardless of the theory of liability, related in any way to this rebate incentive program, even if the Town of Boone has been advised of the possibility of such damages or losses. To the extent not prohibited by law, applicant assumes all risks associated with this program, including without limitation, all risks associated with purchase, installation, and maintenance of an HET model subject to this program (including without limitation the risk of not realizing cost savings as a result of converting to a high efficiency toilet model), and the removal and disposal of old toilets, associated parts, building materials, labor and equipment in connection therewith. Applicant releases the Town of Boone, its officials, officers, employees and agents from any and all claims for damage or death or injury to any persons or property arising in any way from this rebate program, including the installation of an HET, associated parts, building materials, labor and equipment subject to this program (including without limitation the use of operation, thereof), or the removal or disposal of any toilet, associated parts, building materials, labor and equipment in connection therewith, other than those caused solely by the willful or grossly negligent acts or omission of the Town of Boone.