

Town of Boone



Public Works Department **Press Release – Boil Water Advisory**

January 12, 2022

News Outlets

The Town of Boone Public Works Department, Public Works Director Ricky L Miller, has requested that you air on your broadcast stations the following statement:

At approximately 3:00 am this morning the Town of Boone experienced a water main break along King Street in the vicinity of Earthfare. Currently, the highway has one traffic lane closed but it is anticipated to be reopened by 3:00 pm. Due to this break, a water system pressure loss occurred throughout the entire Town and due to this, a Boil Water Advisory is issued to the Town customers. We are advising all water consumers to **boil all water** used for human consumption (including drinking, making ice, brushing teeth, washing dishes and food preparation) or use bottled water. Vigorous boiling for one (1) minute should kill any disease-causing organisms that may be present in the water. This office is strongly urging the water consumers to conserve water whenever possible. This advisory remains in effect until further written notification is issued.

Water Customers may experience some “banging” in the pipes when water service is restored. This is due to air that has entered the pipes. It is no cause for alarm. Also, the water may appear cloudy. This is also caused by air in the pipes. What you see are actually many tiny air bubbles. This discoloration should clear up after the water runs for a few minutes.

We apologize for any inconvenience you experience and assure you this Boil Advisory is unavoidable. We appreciate your understanding, and cooperation to this matter. Please feel free to contact us at (828) 268-6250 or (828) 268-6999 should you have any further questions, or require any assistance.

Thank you.