

Town of Boone is now offering On-Line Billing & On-Line Payment Options

This powerful internet application allows you the flexibility and convenience that busy schedules demand. By using Online Billing, you have the opportunity to set up and manage your on-line billing account from any computer with Internet Access.

A series of pages (forms) provide you with the capabilities to:

- ◆ Access your bills 24/7
- ◆ View and Reprint your bill
- ◆ Set up credit card profiles
- ◆ Pay Bills on-line by credit card or e-check
- ◆ Set up and change user passwords
- ◆ Customer Control to ensure bills are paid on time.

To Enroll in E-Billing:

Visit: www.townofboone.net/finance and select "On-Line Bill Pay"

You have chosen to view and/or pay your bill over the Internet. To access the proper bill(s) you will be asked to provide your Customer Number and Password.

Customer Number:

Your account number is printed on your bill. You must enter this number to access information on this site.

Password:

If we have not assigned a password for you, or if you have forgotten your password, please call us or click Contact Support to send a message.

Security:

You can make or access account information with confidence knowing that our secure socket layer (SSL) software is the industry standard and among the best software available today for secure commerce transactions. It encrypts all of your personal information so that it cannot be read as it travels over the Internet.

If you are making payment by credit/debit card, we gladly accept: Visa, MasterCard and Discover.



TOWN OF BOONE
567 WEST KING STREET
PO DRAWER 192
BOONE, NC 28607
PHONE: (828)268-6220 FAX: (828)268-6224

OFFICE & DRIVE THRU HOURS:
MONDAY—FRIDAY
8:00am—5:00 pm

SERVICE PERIOD	ACCOUNT NUMBER	CUSTOMER NAME	SERVICE ADDRESS
00/00/08—00/00/08	00055500055	JOHNNY CONSUMER	567 WEST KING STREET

DESCRIPTION	PREVIOUS READING	PRESENT READING	CONSUMPTION	CHARGES
PREVIOUS BALANCE:				\$0.00
PAYMENTS APPLIED				\$0.00
ADJUSTMENTS				\$0.00
CURRENT CHARGES				
WATER	000000	000000	000000	\$0.00
SEWER	000000	000000	000000	\$0.00
PENALTY				
TOTAL DUE NOW:				\$0.00

\$10.00 PENALTY IF PAID AFTER DUE DATE— \$40.00 RECONNECTION FEE
\$25.00 SERVICE FEE ON RETURNED CHECKS

DUE DATE 00/00/00

DISCONTINUATION OF SERVICE FOR NON-PAYMENTS AND CUSTOMER'S APPEAL RIGHTS

In accordance with section 3-10 of the Town of Boone's Water & Sewer Code, if the full amount of all charges reflected on this bill are not paid in full within ten (10) days of the due date shown, your water and/or sewer service is subject to immediate termination and disconnection without further notice. Any customer who wishes to dispute the circumstances for which disconnection is threatened or to dispute the amount of the bill must, within ten (10) days of the date of this bill, file a request for a hearing in writing with the Town Clerk. For additional information concerning disconnection and hearing procedures, the Town of Boone's Water & Sewer Code is available at www.townofboone.net

Customer Login

Enter your customer number and password to access your current billing information.

*Customer Number

*Password

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WATER CONSERVATION INFORMATION IS AVAILABLE -

CONTACT PUBLIC UTILITIES AT (828)268-6250

Your On-Line Password is: 08457825

AFTER HOURS WATER EMERGENCY? CALL (828)268-6900

AUTOMATIC BANK DRAFT IS AVAILABLE

METHODS OF PAYMENT ACCEPTED: CASH, CHECK, DEBIT, VISA, MASTERCARD & DISCOVER