

*TOWN
OF
BOONE*

*QUARTERLY
REPORTS*

*January, February,
& March 2012*



Downtown Boone Development Association Quarterly Report 1st Quarter: January – March 2012

Organization:

- The Parking Appeals Committee has been meeting monthly to hear appeals. In addition, the group has been working to identify patterns or possible problem areas in downtown. We have identified a few key areas, and we are working towards solutions.
- The parking committee was re-established, and met in January 2012 to review the recommendations from the Parking Task Force. The purpose of this committee is to look at current issues, and to suggest possible solutions for discussion. The recommendations of this committee, which will include the possibility of the reintroduction of parking meters in downtown, will be presented at the TOB budget retreat.
- The DC continues to attending regular Council meetings, as well as additional meetings in an attempt to help increase the communication of accurate information to the stakeholders in downtown.
- The DBDA Board of Directors held a spring retreat in March. At this retreat we planned events, discuss goals and objectives, and worked on the proposed budget for fiscal 2012-2013. The final budget recommendations and goals will be presented at the TOB budget retreat for consideration and discussion.
- The DC partnered with the Community Appearance Commission Chair to present the February “Lunch and Learn” program for the Town of Boone and the Chamber of Commerce.

Promotion:

- The 11th annual Easter EGGstravaganza took place on March 31st. The event was very well attended, and more than 100 prizes were distributed to happy children and their families. Events included story-telling, games, crafts, face-painting, and three Easter egg hunts.
- The DBDA Board decided to make some changes to the current structure of the Art Crawl to provide the opportunity for a more inclusive experience for all of the downtown businesses. In an effort to make the program more efficient, and use our resources to their highest and best use, a formal Art Crawl did not take place January-March; however, individual galleries and businesses continued to host activities. The BOD will look at the changes made this year, and evaluate how they want to facilitate this program for the next year. The DBDA will host First Fridays starting in April and run them monthly throughout the remainder of 2012.
- The Promotions Committee was re-established in early 2012 to discuss event ideas for 2012. Among the activities and ideas discussed was the addition of activities to First Fridays, a “Fifth Quarter” event, and the TOUCHDOWNTOWN concept for Game Days in Downtown Boone. The new website, its capabilities and possible uses as a promotional tool for promoting parking, events, and activities was also discussed at length.

Design:

- The DBDA worked with Public Works to gather information on options and pricing for new sidewalks and other improvements in Downtown to present at the annual budget retreat. These options were outlined and discussed at the DBDA Spring retreat, and initial consensus was gathered as to how the BOD would like to move forward with improvements to the sidewalks in downtown Boone working within our current budget restrictions.
- The Art Committee met in February to evaluate the Public Art Programs in Downtown Boone, and how they can be improved and better promoted. The Committee also discussed the different types of art currently in downtown and what options or possibilities could be available for the future. The committee also discussed the possibility of incorporating decorative bicycle racks and other “necessity” items as part of the Public Art Program.

Economic Restructuring:

- The Appalachian Theatre Committee has been moving forward in a positive and productive manner. Attendance at these meetings continues to be in the high 30's or 40's. The consulting firm of Whitney Jones has been working with the committee to help share the direction of the campaign as we move forward.
- The new website will be a vital tool to help with the continued economic vitality of downtown. The new site is being constructed with the intent to constantly update the availability of parking during busy times, with availability to access information on a mobile device. The site is also being developed in conjunction with Google maps. This will provide the visitors with directions to available public parking areas via smartphone. The website will also provide event information, general information and business information currently offered on the DBDA website.

QUARTERLY REPORT AS OF MARCH 31, 2012

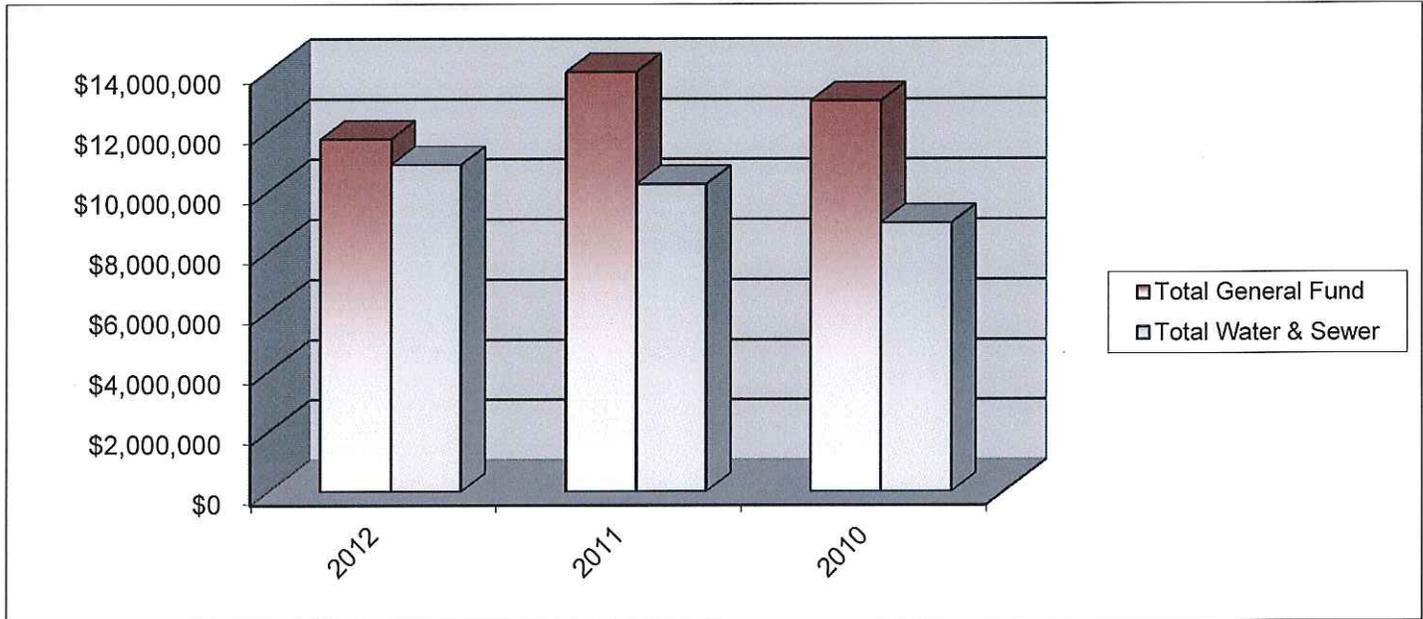
FISCAL YEAR 2011/2012

FINANCE DEPARTMENT

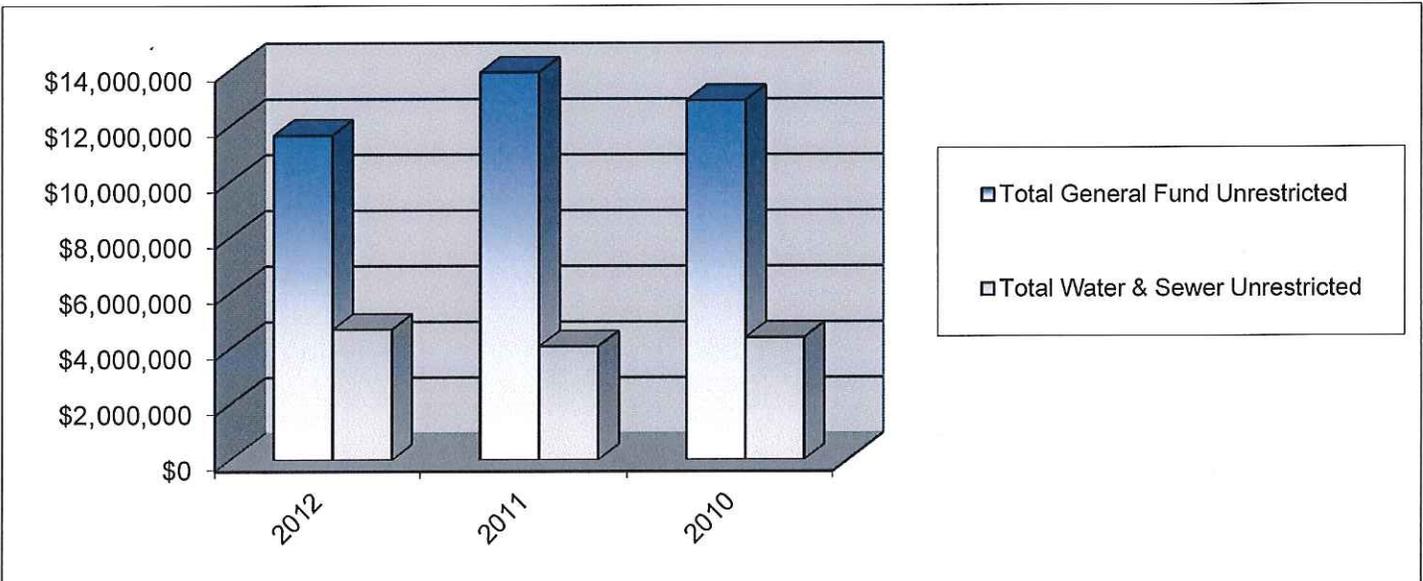
CASH AND INVESTMENTS

Cash and Investments Summary

	<u>2012</u>	<u>2011</u>	<u>2010</u>
Total General Fund	\$11,726,052	\$13,952,679	\$12,989,237
Total Water & Sewer	\$10,874,182	\$10,227,081	\$8,938,101
Grand Total	\$22,600,234	\$24,179,760	\$21,927,338



	<u>2012</u>	<u>2011</u>	<u>2010</u>
Total General Fund Unrestricted	\$11,656,110	\$13,907,399	\$12,901,579
Total Water & Sewer Unrestricted	\$4,685,755	\$4,072,076	\$4,388,279
Grand Total	\$16,341,865	\$17,979,475	\$17,289,858



QUARTERLY REPORT AS OF MARCH 31, 2012

FISCAL YEAR 2011/2012

FINANCE DEPARTMENT

TAX REVENUES

		03/31/2012 % LEVY <u>COLLECTED</u>	03/31/2011 % LEVY <u>COLLECTED</u>
Current Year (TOB)	\$ 4,994,743	95.45%	95.85%
Town of Boone	\$ 4,994,743		
Current Year (MSD)	\$ 121,256	98.75%	96.36%
Municipal Service District	\$ 121,256		

CAPITAL EXPENDITURES

<u>Department</u>	<u>Description</u>	<u>Amount</u>
Blowing Rock Road Building	Generator	\$ 39,230
Police Department	2011 Dodge Charger	\$ 22,658
Facilities Maintenance	2012 Chevrolet 3500HD	\$ 44,211
Total General Fund		\$ 106,099
Water Operations	2012 Chevrolet 2500HD	\$ 27,390
Waste Water Treatment Plant	2012 Chevrolet Colorado	\$ 21,625
Total Water & Sewer Fund		\$ 49,015
Total General Fund & Water & Sewer Fund Capital Expenditures This Quarter		\$ 155,114

QUARTERLY REPORT AS OF MARCH 31, 2012
FISCAL YEAR 2011/2012
FINANCE DEPARTMENT

BUSINESS LICENSE ISSUED

January 2012 - March 2012

<u>License Type</u>	<u>Quantity Issued</u>
Barber / Beauty Shops	1
Chain Stores	3
General Business	24
General Contractors	10
Installing Elevators & Sprinklers	2
Itinerant Merchants	2
Peddlers	2
Plumbing, Heating or Electrical	11
Restaurant	4
Service Stations	1
ABC Licenses	4

SURPLUS PROPERTY SOLD VIA GOVDEALS AUCTIONS

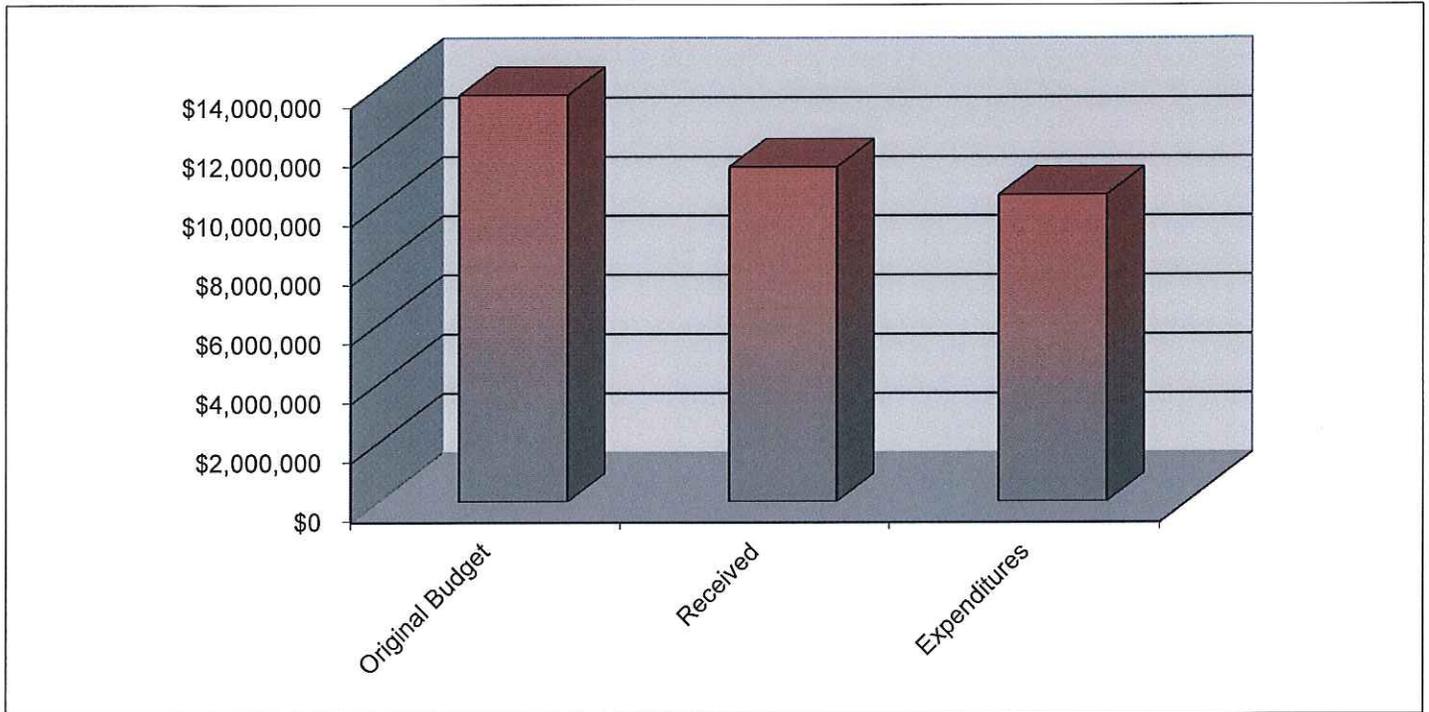


January 2012 \$	422
February 2012 \$	76
March 2012 \$	-
Total \$	498

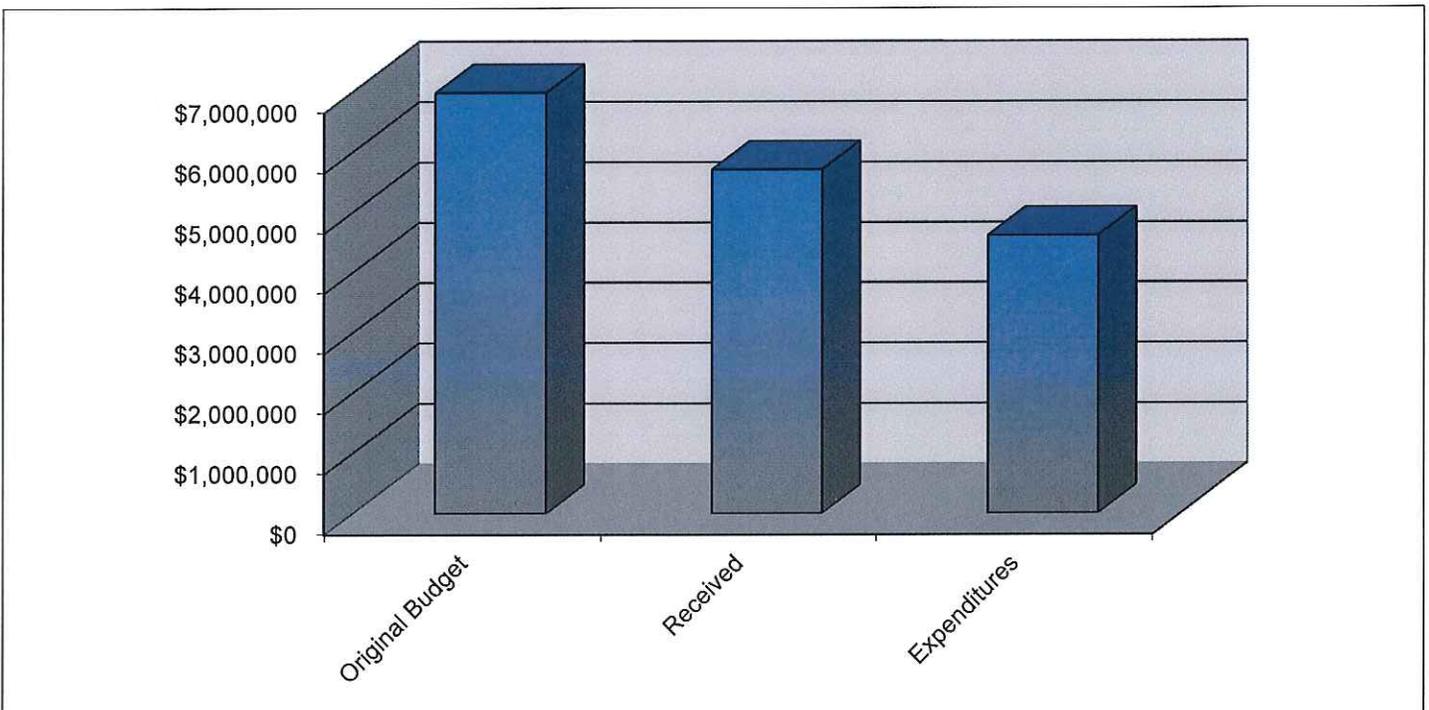
QUARTERLY REPORT AS OF MARCH 31, 2012
FISCAL YEAR 2011/2012
FINANCE DEPARTMENT

BUDGET / ACTUAL ANALYSIS

	<u>Original Budget</u>	<u>Revenues Received</u>	<u>Expenditures</u>
General Fund	\$13,725,048	\$11,297,773	\$10,359,340



	<u>Original Budget</u>	<u>Revenues Received</u>	<u>Expenditures</u>
Water & Sewer Fund	\$6,980,404	\$5,704,135	\$4,609,807





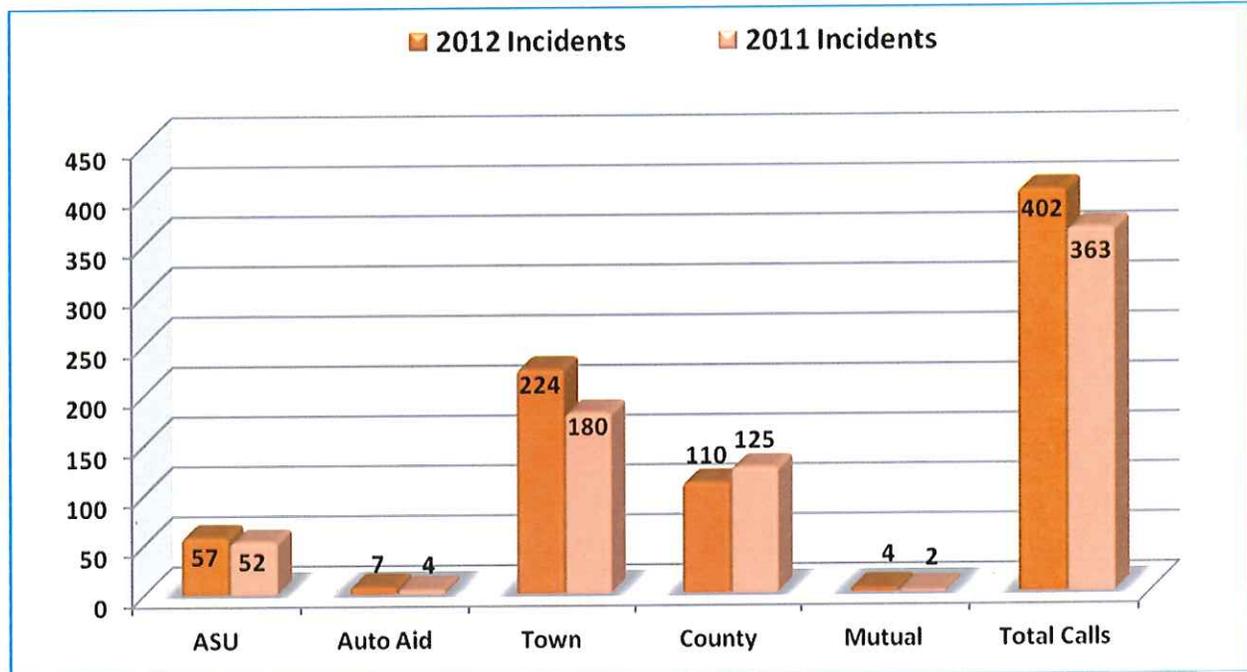
QUARTERLY REPORT

TO: Mayor & Council Members
FROM: James D. Isaacs, Fire Chief
DATE: April 16, 2012
SUBJECT: 1st Quarter 2012 (Jan, Feb, Mar)

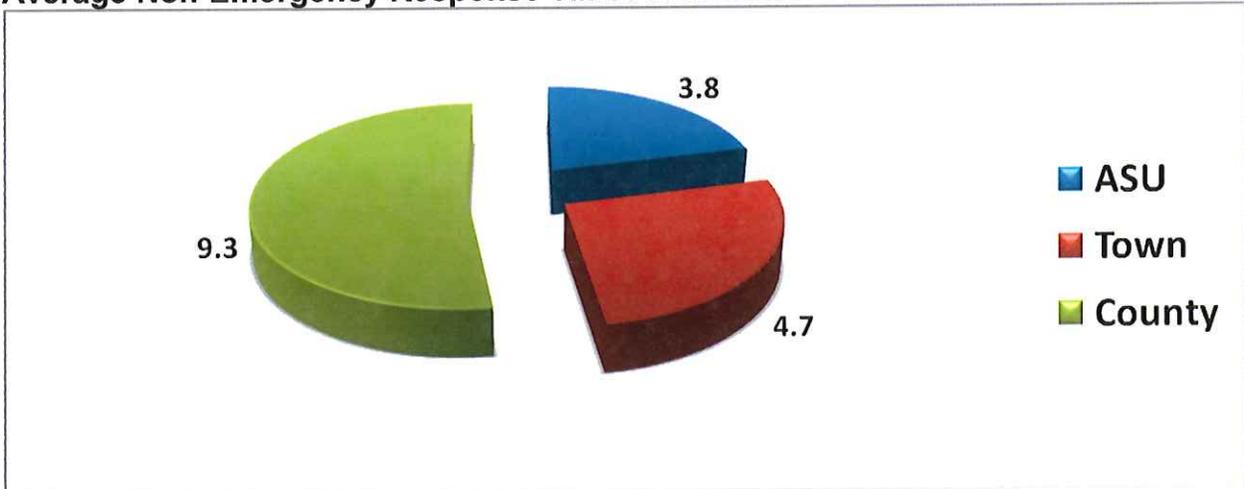
INCIDENT INFORMATION

During the first quarter of 2012, Boone Fire Department responded to 379 incidents. The average response time for non-emergency incidents was 6.83 minutes and 5.5 minutes for emergency situations.

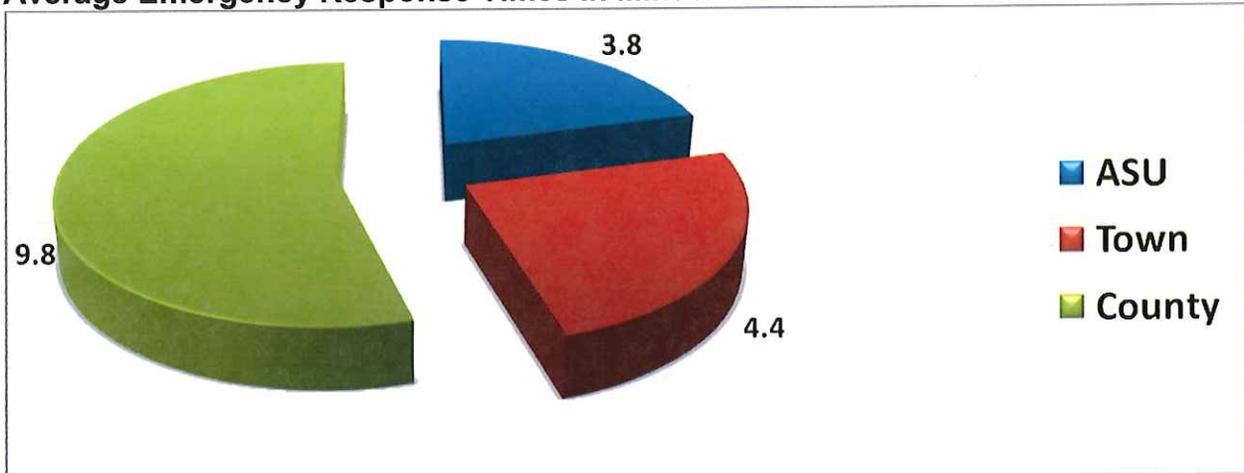
Number of Incidents by Jurisdiction



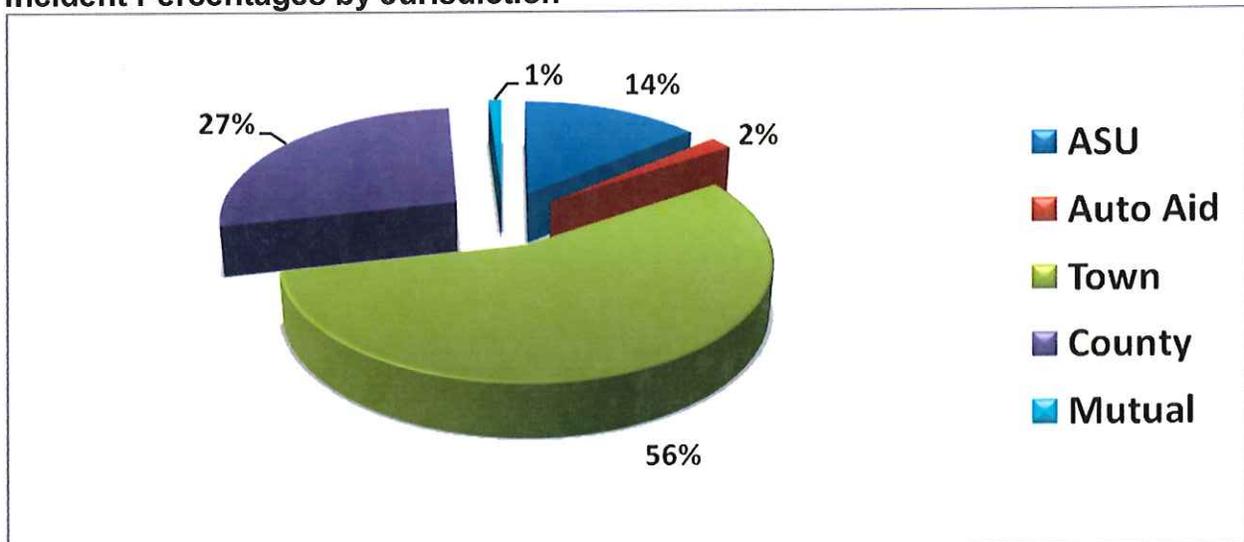
Average Non-Emergency Response Times In Minutes



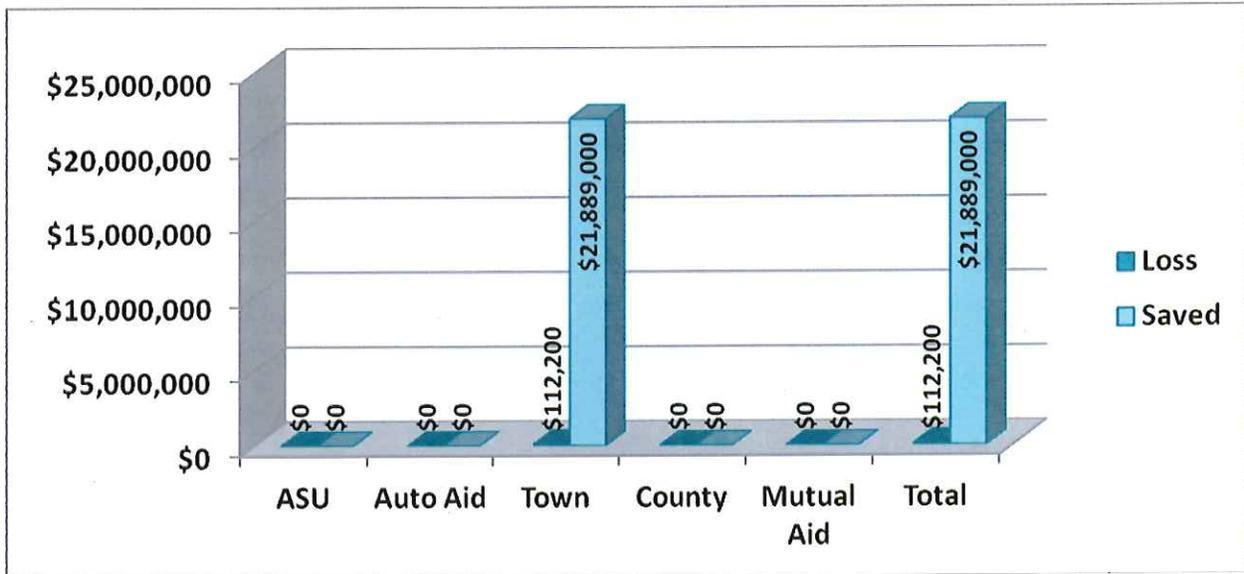
Average Emergency Response Times In Minutes



Incident Percentages by Jurisdiction



FIRE DAMAGE LOSS VS SAVED: PERCENTAGE OF VALUE SAVED 88.29%



PERSONNEL

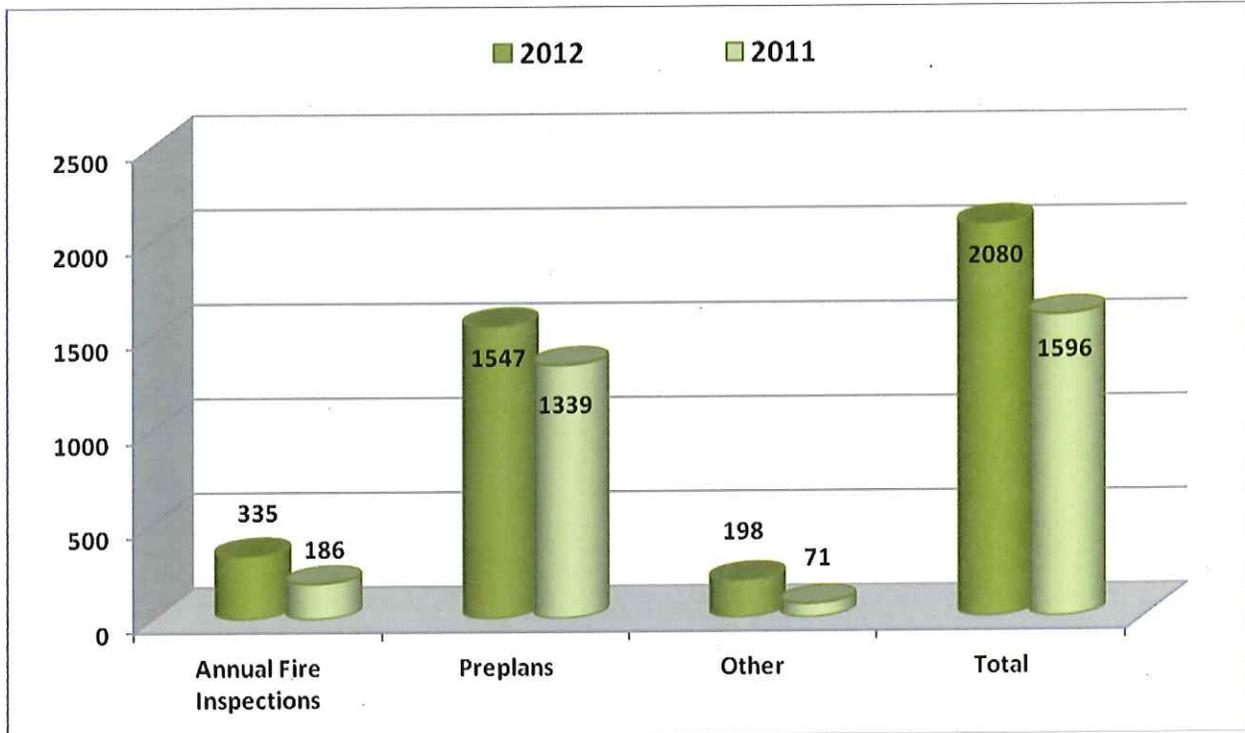
At the present time the Boone Fire Department is running a roster of 18 permanent and 13 volunteers for a total of 31 members.

Departmental Roster

Name	Radio #	Name	Radio #
Brown, Edward	2133	Maxey, Patrick	2160
Brown, Kent	2127	McLean, Walter	2143
Campbell, Ryan	2175	McMurray, Jey	2178
Daniels, Jereme	2147	Miller, Jared	2174
Flieg, Amy	2157	Parlier, Mark	2136
Garland, Shane	2137	Propst, Lonnie	2125
Guy, David	2167	Rawls, John	2155
Hassler, Kyle	2165	Redmond, Tom	2152
Hassler, Reginald	2142	Robbins, Shane	2138
Ingold, Jimmy	2146	Smith, Greg	2170
Isaacs, James	2121	Spencer, Travis	2126
Kerley, Jay	2135	Teague, Mike	2124
Kissel, Ryan	2156	Wade, Andrew	2171
Krause, Matthew	2163	Wallace, Tate	2179
Lentz, Adam	2166	Welborn, Matthew	2164
Marsh, Ronald	2128	Wilson, Aaron	2145

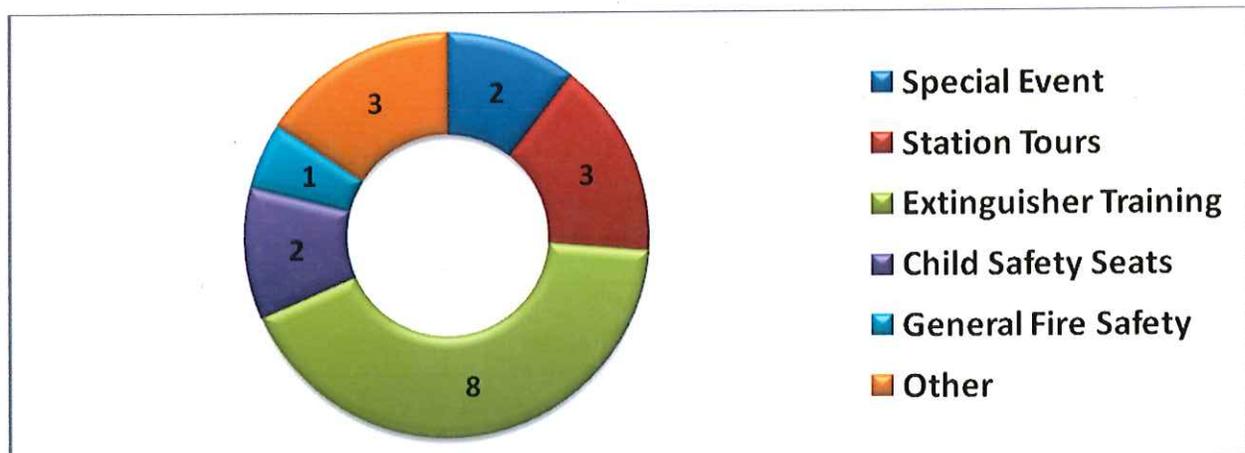
DEPARTMENTAL INSPECTIONS

The department performed 335 annual-fire, 1547 preplan, and 198 other inspections for a total of 2080 inspections during the first quarter.



FIRE PREVENTION

The Boone Fire Department Prevention Bureau conducted 16 fire and life safety education programs.



HUMAN RESOURCES DEPARTMENT FIRST QUARTER REPORT 2012

The Town of Boone would like to welcome the following new employees:

Andrew Smith—Police Officer

Congratulations to the following employees on their promotions:

Kim Brown—Town Clerk

Shane Robbins—Police Administrative Sergeant

Travis Spencer—Sr. Fire Driver Operator

Amy Flieg—Fire Driver/Operator Prevention Specialist

Donnie Goodman—Police Lieutenant

Dennis O’Neal—Senior Police Officer

The following employees resigned their positions:

Carson Puckett—Police Lieutenant

Josh Watson—Police Sergeant

The following employees retired from the Town:

Freida Van Allen—Town Clerk

Fire Driver/Operator Prevention Specialist **Jay Kerley** transferred into the position of Fire Driver/Operator.

Police Sergeant **Bill Hartley** now assumes the position of Master Police Officer in Crime Prevention.

Congratulations to Trades Specialist II **Todd Moody** who received a North Carolina State University Diploma in Energy Management and earned the title of “Professional Energy Manager.”

Safety & Risk Management Division First Quarter Report:

For the first quarter there was one worker’s compensation claims filed.

A Police Department employee strained his knee while making an arrest (recordable).

Our injury rates for the year are:

Incident Rate	=	2.49
Frequency Rate	=	0
Severity Rate	=	0

Rates are figured using the following:

Incident Rate	=	(recordable cases X 200,000) divided by (work hours for the year)
Frequency Rate	=	(lost work day cases X 200,000) divided by (work hours for the year)
Severity Rate	=	(lost work days X 200,000) divided by (work hours for the Year)

**OFFICE OF THE CLERK
FIRST QUARTER REPORT 2012**

The Clerk's Office issued four special event permits during the first quarter of 2012.

A retirement reception was held on Monday, February 27th to honor retiring Town Clerk Freida Van Allen for her 27 years of service to the Town of Boone.

Town Clerk Kim Brown attended the 2012 Annual City and County Clerks' School held in Chapel Hill, NC, January 23rd-25th. She also attended a Master Municipal Clerks' Academy Class in Wilkesboro, NC, on Friday March 2, 2012.

Town of Boone

Planning & Inspections Department

First Quarter Report 2012

First Quarter, 2012 (January, February, March)

Zoning Amendments

The February Quarterly Public Hearing was canceled due to lack of agenda items.

Board of Adjustment

ZV20110601 Shops at Shadowline

Casco Signs requested a Variance to Unified Development Ordinance (UDO) Article XVIII, Section 334 and Section 323 to allow two signs to exceed the allowed copy area at the Shops at Shadowline located at 240 Shadowline Drive (Watauga County PIN 2910-52-1985-000) and Five Guys Burgers located at 1435 Blowing Rock Road (Watauga PIN 2910-43-3080-000). After presenting the case to the Board, the applicant withdrew the application.

AR20110620 Palms, Peggy

Peggy Palms appealed a Notice of Violation dated 10/24/11, relative to UDO Article 17, Part II, Drainage and Stormwater Management. The property is located at 128 Meadowview Drive (Watauga County PIN 2910-33-7052-000). This case was continued until the June, 2012 meeting.

AR20110632 Lewis, Bryce

Bryce Lewis appealed a Notice of Violation dated 10/24/11, relative to UDO Article 17, Part II, Drainage and Stormwater Management. The property is located at 148 Boone Docks Street (Watauga County PIN 2910-33-5055-000). This case was continued until the June, 2012 meeting.

ZV20110686 University Nissan

Markovich Properties requested a Variance to UDO Section 290[c][2] to allow 245 linear feet of permanent stream buffer zone encroachment. The Variance was being requested to allow impacts to the stream in which the UDO does not allow impacts greater than 10% of the overall length of stream on the site. The proposed project will be located at 193 Landfill Road between Landfill Road and US Hwy 421 (Watauga County PIN 2920-39-1766-000). This request was approved.

SU20110670 King Street Mixed Use Project

Mr. Jason Gaston requested a Special Use Permit in accordance with Unified Development Ordinance (UDO) Section 198 *Transitional Zones*, for the purpose of constructing a mixed use project (use 29.100) consisting of 30 apartments and a restaurant. In addition, Variances to UDO Sections 205 [c] and 346[e] were requested. The proposed project is to be located at 492 West King Street (Watauga County PIN 2900-88-9767-000). This request was approved.

Board Training Session

A training session for Board members was held in February with emphasis on Findings of Fact, Conclusions of Law, and Transitional Zones.

AR20120013 Sam Abdin

Mr. Sam Abdin appealed a Notice of Violation dated 12-28-2011 relative to UDO Section 61 working without permits, UDO Section 290[c][2] stream buffer disturbance, UDO Section 361, 362, & 363 removal of a

landscape buffer, UDO Section 370 [b][3] historic tree removal, and unauthorized fill material placed in a wetland. The property is located at 2491 Highway 105 (Watauga County PINs 2900-44-6160-000 & 2900-44-6259-000). This case was continued until the April meeting.

SU20120045 Blue Ridge Electric Addition

Mr. Glenn Grubb, on behalf of Blue Ridge EMC, requested a Special Use Permit Modification per Unified Development Ordinance (UDO) Section 81 *Amendments to and Modification of Permits* and UDO Section 166 [a] *Use of the Designations Z and S in the Table of Permissible Uses* for the purpose of constructing a warehouse addition (use 4.300) and a community room. The proposed project is to be located at 2431 US Highway 421 South (Watauga County PIN 2921-20-2861-000). This request was approved.

Community Appearance Commission

Election of Officers

Brian Williams was re-elected as Chair and Emily Stallings was re-elected as Vice-Chair.

Joint CAC/HPC Meeting

The Commissions met to discuss and review the Historic Preservation draft Design Guidelines. The purpose of the review was to provide consistency as the CAC moves forward with revised Community Appearance Guidelines.

Discussion of Design Guidelines

The Appearance Commission has continued discussion on design guidelines focusing on specific guidelines for the Downtown area.

Tree Board

Election of Officers

Jim Hamilton was re-elected as Chair and Michael Kirk was re-elected as Vice-Chair.

Goals for 2012

The Board in conjunction with direction from Town Council is proceeding into 2012 with continued and more visible education in residential areas including the start of a Neighborwoods Program. The Board will also be looking at partnering with local utility companies to help with the issue of improper tree pruning.

Discussion of Revised Plant List

The Tree Board has been discussing the plant list and the need for updating to include better species and eliminate species that have not performed well in our hardiness zone. The Board is also looking at incorporating a native plant species list into the recommended plant list and bringing the recommendations forth to Council soon.

Planning Commission

Election of Officers

Bunk Spann was elected Chair and Eric Woolridge was elected Vice Chair of the Planning Commission.

Discussion of the Table of Permissible Uses

The Planning Commission has met four times in the first quarter to discuss the Table of Permissible Uses, three times at their regular meetings once during a Special Planning Commission. The Planning Commission Subcommittee met five times in the first quarter.

An update of the Table of Permissible Uses was presented to Council at the March, 2012 Planning Retreat. Council directed Staff to continue work on the UDO modification and present back to them after consultation with the Town Attorney.

Affordable Housing Task Force

Election of Officers

The Task Force elected Brett Scantlin as their Chairman and Pam Williamson as Vice Chairperson.

Watauga County Housing Trust

Chelsea Garrett on behalf of the Watauga County Housing Trust provided the Task Force with information about the Watauga County Housing Trust. She explained that they were looking at property on Brookshire Road across from the soccer fields for a possible affordable housing project. However, they do not own the property so everything the Housing Trust has worked on for this location is speculative.

Develop Performance Standards for Family Oriented Multi-Family Housing

The Task Force is continuing to developing specific standards for family oriented multifamily housing development.

Historic Preservation Commission

Election of Officers

The Commission elected Trent Margrif as their Chairman and Bettie Bond as Vice Chairperson.

Draft Design Guidelines

The Historic Preservation Commission is working on creating design guidelines.

Create Community Education Outreach Program

The Historic Preservation Commission discussed and planned some Community Education Outreach Programs. Chairman Margrif presented a schedule of speakers for one of his classes where individuals from the State Historic Preservation Office in Raleigh and the Western Branch in Asheville would come to speak and the community would also be invited. The Commission also recommended that periodic updates about the Historic Preservation Commission be provided to the local papers and the library.

Discuss Creating Study of Historic Structures

Chairman Margrif stated that one of his classes would begin a study of historic structures in Town.

Joint Meeting with Community Appearance Commission

The HPC met jointly with the Community Appearance Commission on January 26, 2012 to discuss Design Guidelines.

Discussion of Town Owned Historic Properties

The Historic Preservation Commission discussed the fact that the Town was acquiring more historic properties and the Commission asked for a list of all Town owned properties. The Commission requested that a representative from the Town attend a Historic Preservation Commission meeting to discuss the Town owned historic properties.

Planning Retreat

The annual Planning Retreat was held on March 28, 2012.

Violations

Illegal Signs

Staff patrolled the Town of Boone Corporate Limits and ETJ this past quarter to locate illegal signs. The Sign Administrator located 17 illegal signs that were displayed. Two (2) Notice of Violation was issued. All other violations were corrected with phone calls.

Occupancy Violations

The Planning & Inspections Department received one (1) occupancy complaint this quarter. The occupancy complaint is under investigation.

Minimum Housing Violations

The Planning & Inspections Department received three (3) minimum housing complaints this quarter. All were repaired and files closed.

Stormwater Violations

The Planning & Inspections Department issued one (1) stormwater Notices of Violations and has been resolved.

Erosion and Sedimentation Control Violations

The Planning & Inspections Department issued five (5) erosion and sedimentation control Notice of Violation.

Other Violations Issued

Other violations include working without permits, illegal storage, and abandoned/failing structures in both the Corporate Limits and ETJ.

Four (4) Notices of Violation were issued, with only one (1) still outstanding.

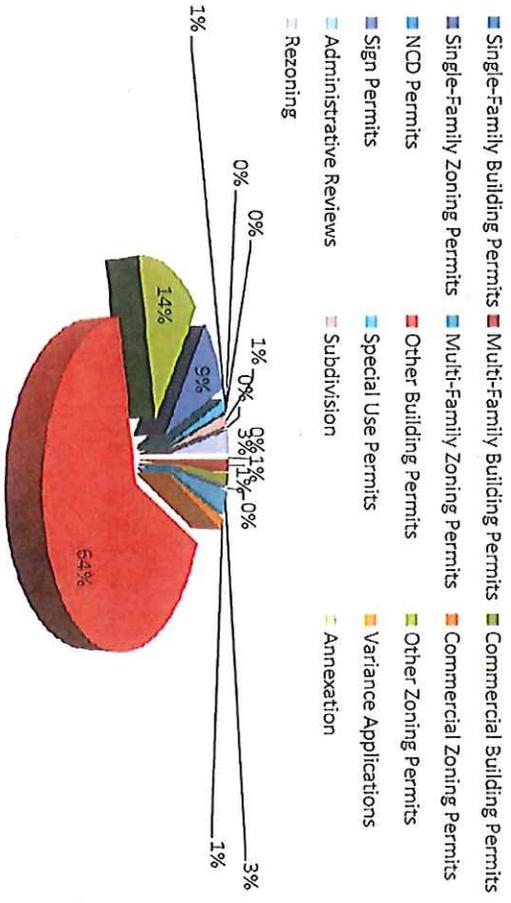
Town of Boone Planning and Inspectors March 2012 Monthly Report

Permit Type	Number	Year to Date Number
Single-Family Building Permits	0	13
Multi-Family Building Permits	1	2
Commercial Building Permits	1	3
Single-Family Zoning Permits	0	2
Multi-Family Zoning Permits	2	5
Commercial Zoning Permits	1	4
NCD Permits		83
Other Building Permits	45	127
Other Zoning Permits	10	26
Sign Permits	6	28
Special Use Permits	1	2
Variance Applications	0	0
Administrative Reviews	0	4
Subdivision	1	1
Annexation	1	1
Rezoning	0	1
Total	70	305
Construction Value	\$6,999,750	\$20,505,795

Top Ten Priorities

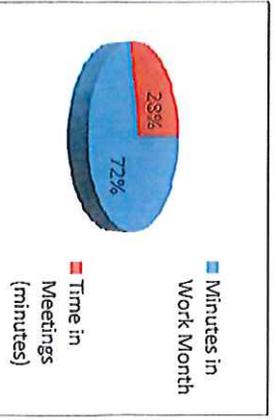
Priority	Assigned
1 Update Permissible Uses Table	Oct-10
2 Incorporate Density Sub-Committee Recommendations in	Nov-10
3 Revise UDO Definitions Article	Nov-10
4 Develop Medical Center Overlay	Mar-11
5 Develop Mid-Town Overlay	Mar-11
6 Revise Article 18 "Signs"	Feb-10
7 Revise Retaining Walls	Aug-11
8 Map P&I Processes	Mar-10
9 P&I Cost Recovery Study	Mar-10
10 Research Permit Tracking Software	Apr-11

Monthly Permit Summary

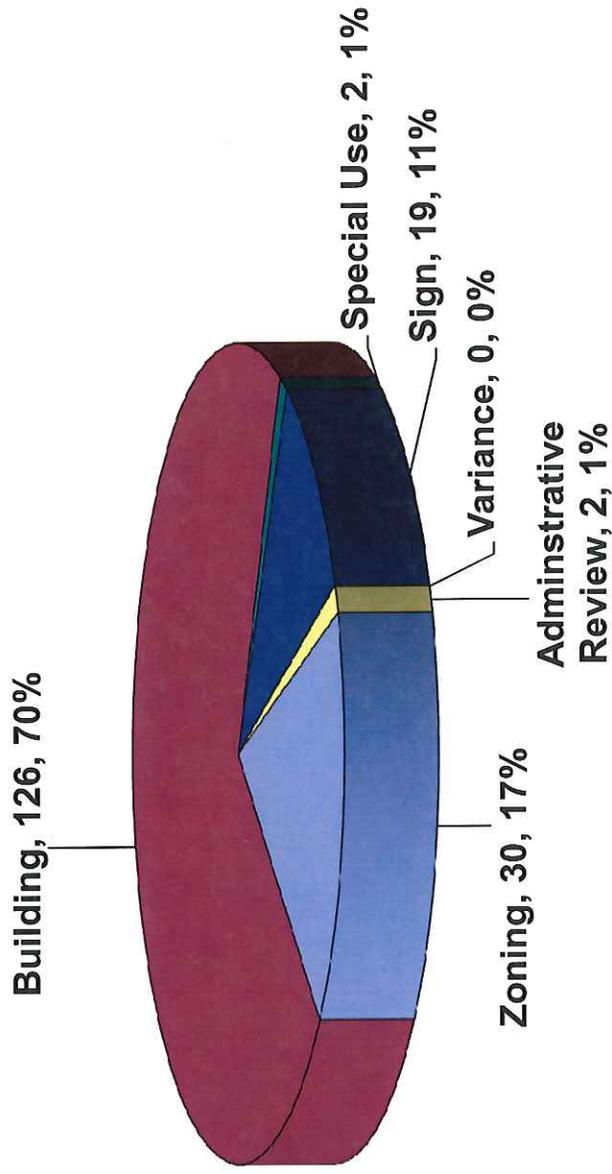


Board/Commission Reports (Jan '12 - March '12)

Report Title	Scheduled	Actual	Time
AHTF	3	1	175
BOA	4	4	2064
CAC	3	2	150
GRNWAY	1	1	131
HPC	3	3	407
PC	3	3	1065
TRANSPORT	1	0	0
TB	1	1	60

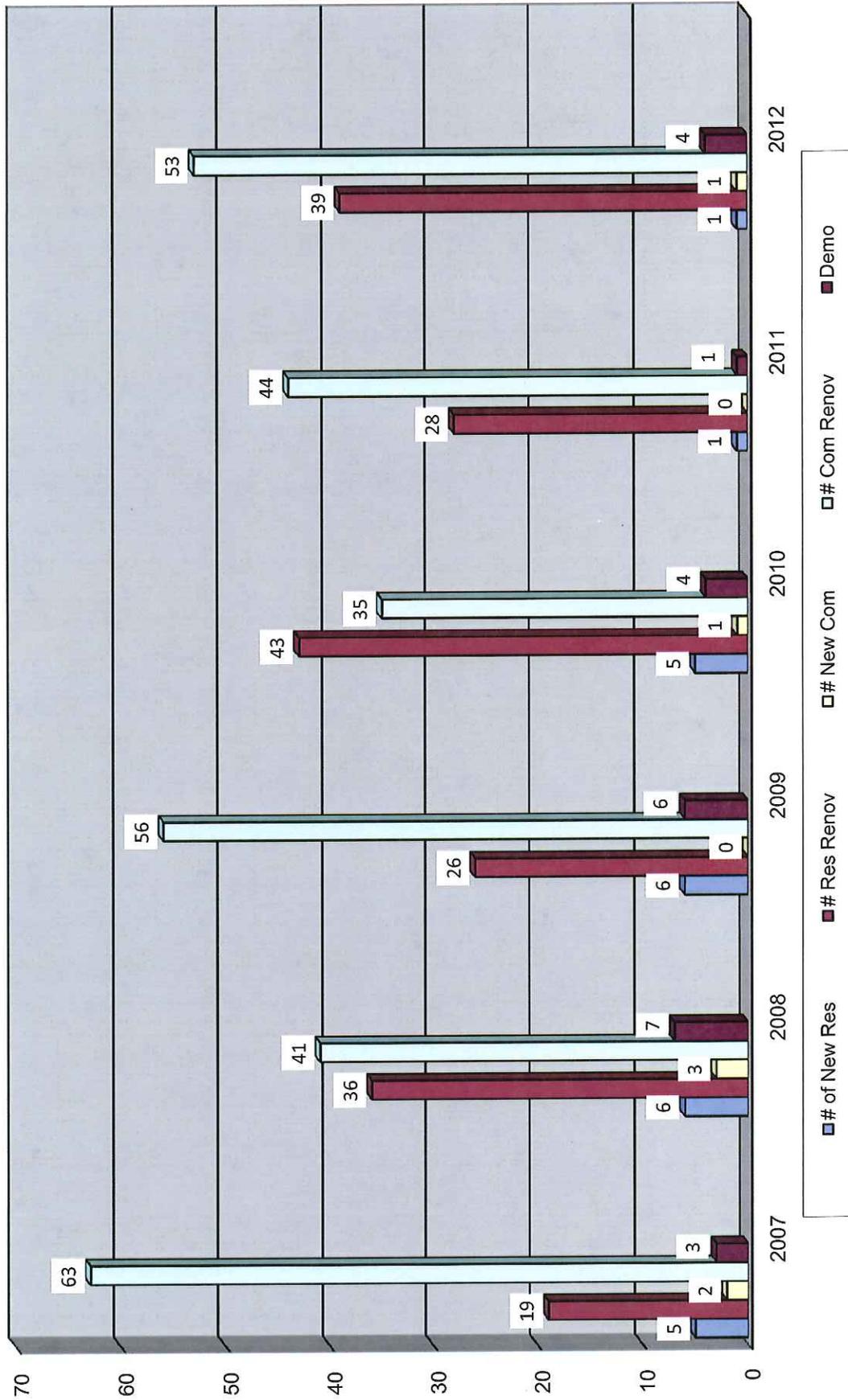


Planning & Inspections Department
Number of Permit Applications Received
For 1st Quarter, 2012

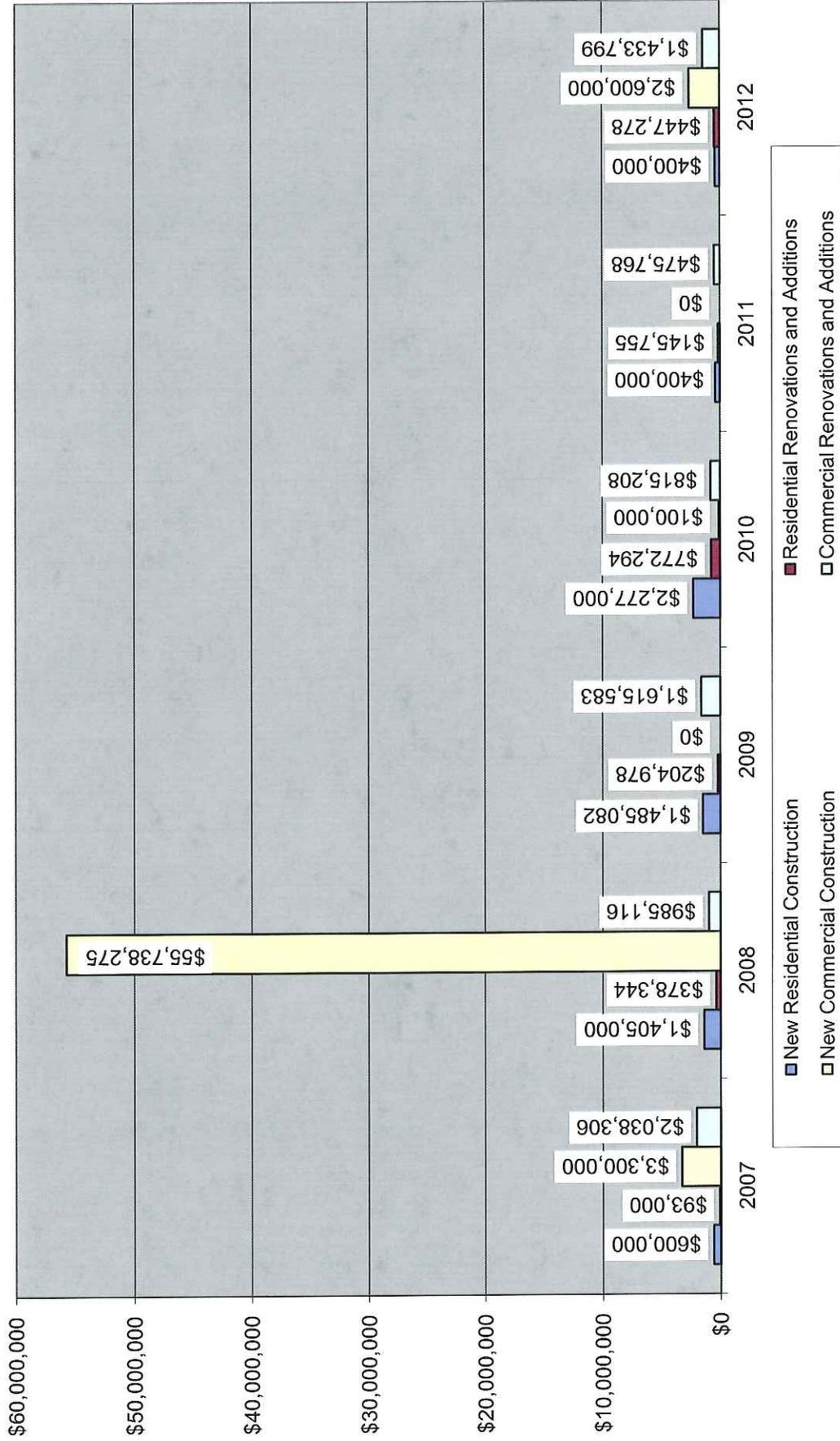


- Zoning
- Building
- Special Use
- Sign
- Variance
- Administrative Review

Planning & Inspections Department
 Six Year Comparison of Number of Building Permits Issued in 1st Quarter



**Planning & Inspections Department
Six Year Dollar Amount Comparison of Building Permits Issued in 1st Quarter**



Memo



To: Mayor Clawson and Town Council
From: Dana Crawford, Chief of Police
Date: 4/25/2012
Re: Quarterly Report: January-March 2012

During the first quarter of this year, we have seen increases in some areas that are bothersome and decreases in others. The first of the significant areas that I will comment on is the two robberies that have occurred recently. One of those was at Walmart and the other at CVS Pharmacy. We have several leads in both of those cases, but have not make arrests in either. Secondly, you will notice an enormous increase in Business Burglaries. We have arrested three suspects for twenty four of twenty six of these cases. All three suspects remain in jail under significant bonds. Our officers and detectives worked very hard to develop the leads and make the arrests in this case.

Misdemeanor assaults have almost doubled over the same time-frame last year. It seems that alcohol was a contributing factor in many of these cases. Vandalisms have also increased this quarter and are directly correlated to the burglaries, where there was damage to buildings during the course of the burglary. There is also somewhat of a correlation between vandalisms and misdemeanor assaults. Our calls for service were increased by 10% over the quarter also.

Thank you for your support of the police department. Please let me know if you have any questions or concerns.

Respectfully Submitted

Quarterly Report

January - March 2012

Offense/Activity	Jan-Mar 11	Jan-Mar 12	%
Murder	0	0	-----
Rape	2	1	-50%
Robbery	0	2	200%
Aggravated Assault	2	3	50%
Misdemeanor Assault	24	47	96%
Burglary-Residential	10	16	60%
Burglary-Business	3	26	767%
Arson	0	0	-----
Motor Vehicle Theft	2	2	-----
Motor Vehicle B & E	13	12	-8%
Vandalism	42	56	33%
Noise Complaints	165	170	3%
Property Damage Vehicle Crashes	221	199	-10%
Personal Injury Vehicle Crashes	21	26	24%
Alcohol / Drug Related Crashes	10	12	20%
Calls for Service	2361	2592	10%
Alarms Activated	274	287	5%

DWI Arrests	40	35	-13%
DWI (Provisional)	10	0	-100%
Noise Citations	31	23	-26%
Overweight Truck Citations	0	0	-----
Patrol Div. Drug Charges	122	92	-25%

Training Hours	1891	1308	-31%



*Town of Boone
Department of Public Utilities
Utilities and Engineering Division*

First Quarter Report

January 1, 2012 thru March 31, 2012

Violations for this quarter

- None

Projects Inspected this quarter

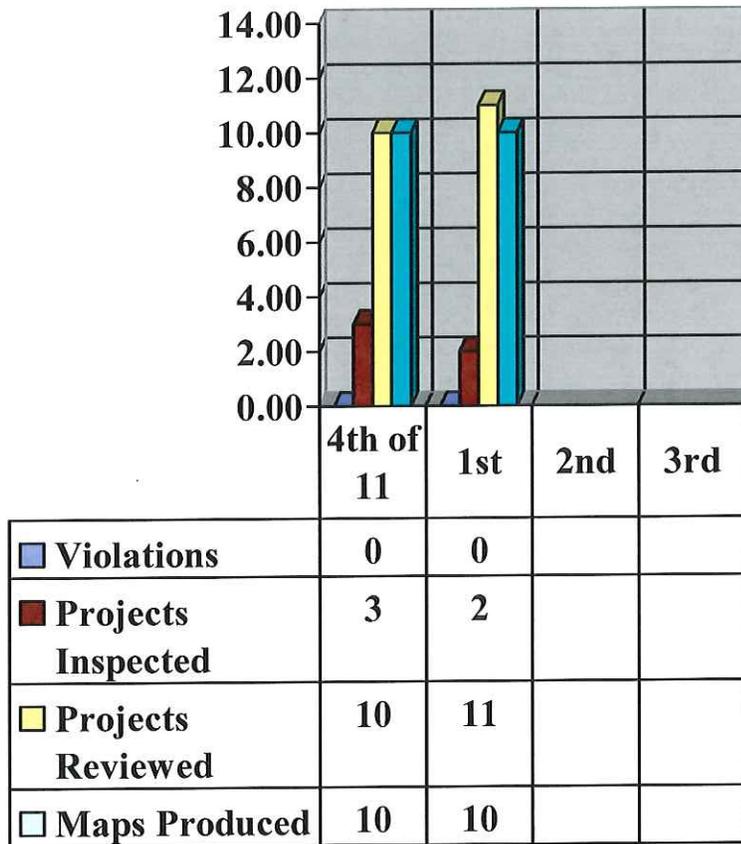
- Courtyard By Marriott Water and Sewer Extensions
- Hwy 421 Widening Water and Sewer Relocation/Replacement

Projects under Review and/or Approved this quarter

- ASU-College of Education Annex Renovations, Howard Street
- Blue Ridge Electric Warehouse Addition, Old Highway 421
- Greenway Cove Apartments, Winklers Meadows
- Hayes Street Townhomes
- King Street Mixed Use Project
- Robin Lane Townhomes
- Temple of the High Country, West King Street
- The Cottages of Boone, Highway 105
- The Exchange Apartments, West King Street
- Turtle Creek West Apartments Phase II, East King Street
- University Nissan, Highway 421

Maps produced this quarter

- 129 Hodges Gap NCDOT Encroachment
- 1711 Hwy 105 NCDOT Encroachment
- Boone Water System for LWSP update
- Deck Hill Area W&S
- Hwy 421 & Perkinsville Drive Area W&S
- King & Queen Street Area W&S
- Mike Winstead-Megabuilders Service Request
- Old WHS Area W&S
- Perkinsville Area W&S
- Plumtree Partners Inc. Service Request



In addition, in March I attended the annual Collection and Distribution School in Raleigh NC and sat for the Meter Technician examination.

**DEPARTMENT OF PUBLIC UTILITIES
FIRST QUARTER REPORT 2012
(January, February and March)**

Water and Sewer Operations

During the First quarter of 2012, the Water and Sewer Operations Department continued to do normal maintenance on all water and sewer lines.

The following is a list that consists of the water leaks that were repaired during this quarter:

1. 1/5/12 8" water leak on West King Street
2. 1/5/12 1.5" water leak at 1620 Blowing Rock Road
3. 1/20/12 2" water leak at 120 Boone Heights Drive
4. 1/24/12 ¾" water leak at 146 Boones Creek Drive
5. 1/31/12 2" water leak on Pinnacle Drive
6. 2/8/12 2" water leak at 135 Boone Creek Drive
7. 2/22/12 ¾" water leak at 266 Ivy Terrace
8. 3/9/12 ¾" water leak on Archie Carroll Road
9. 3/12/12 16" water leak on Highway 421 South
10. 3/16/12 2" water leak at the Cracker Barrel.

The following is a list that consists of the new water taps that were made during this quarter:

1. 2/7/12 ¾" water tap at 129 Hodges Gap Road

The following is a list that consists of the replaced water services that were made during this quarter:

1. 3/7/12 Replaced water line at 131 Morningside Drive

The following water system apparatus were replaced/repared during this quarter:

1. 1/5/12 Investigated no water at 601 Green Street (home owners side of meter)
2. 1/5/12 Checked for leak at 174 Hemlock Drive (home owners side of meter)
3. 1/9/12 Turned off water at 149 Hays Street (leak inside house)
4. 1/9/12 Located leak for Town of Jefferson
5. 1/11/12 Removed hydrant cage at Mac Street
6. 1/11/12 Worked on hydrant on Boone Heights Drive
7. 1/17/12 Changed out pump at Eagle Drive
8. 1/17/12 Turned off water at 198 Chase Hill Drive
9. 1/18/12 Replaced broken valve box on Tracy Circle
10. 1/18/12 Cleaned up stock room
11. 1/18/12 Worked on flush box at Food Lion on Highway 421
12. 1/19/12 Cleaned out valve boxes on Grand Boulevard
13. 1/20/12 Cleaned up parking lot at Burger King (due to water leak)
14. 1/20/12 Hauled gravel to stockyard
15. 1/25/12 Repaired hydrant on Blowing Rock Road (that was hit by car)
16. 1/26/12 Placed cold patch in utility cut on Boone Heights Drive
17. 1/26/12 Installed silt fence at Town Lake
18. 1/26/12 Raised meter box at 189 Poplar Hill Drive
19. 1/26/12 Hauled gravel to stockyard
20. 1/30/12 Cleaned mud off of gate at South Fork pump station

21. 1/30/12 Attempted to find leak on Pinnacle Drive
22. 1/31/12 Located lines at 158 Dotson Drive
23. 2/1/12 Killed old tap at 431 Queen Street
24. 2/10/12 Installed new flush box at Food Lion on Highway 421
25. 2/13/12 Thawed out meter at 553 West King Street
26. 2/14/12 Cleaned out valve boxes on Council Street and Chestnut Street
27. 2/17/12 Located lines at 133 Longview Drive
28. 2/20/12 Worked on sink at Town Hall
29. 2/21/12 Cleaned out old meters
30. 2/21/12 Check for leak at 212 Creekside Lane (private)
31. 2/21/12 Placed cold patch in utility cut on Hodges Gap Road
32. 2/22/12 Located lines at Chili's Restaurant
33. 2/22/12 Made diffuser out of hydrant
34. 2/24/12 Located lines at 880 Greenway Road
35. 2/27/12 Hauled dirt out of stockyard
36. 2/28/12 Replaced yard hydrant at WWTP
37. 2/28/12 Hauled dirt out of stockyard
38. 2/29/12 Changed meter at 116 Grand Boulevard
39. 2/29/12 Located lines at 935 State Farm Road
40. 2/29/12 Located lines on Perkinsville Drive
41. 3/1/12 Replaced meter box at 440 West King Street
42. 3/1/12 Replaced meter box and installed riser at 1321 Blowing Rock Road
43. 3/1/12 Located lines at 635 Howard Street
44. 3/7/12 Dug out meter box on Archie Carroll Road
45. 3/7/12 Worked on yard hydrant at street department stockyard.
46. 3/12/12 Worked on pumps and pressure tank at Eagle Drive
47. 3/13/12 Moved hydrant on Archie Carroll Road for Department of Transportation
48. 3/14/12 Located lines at 556 Poplar Hill Drive
49. 3/14/12 Installed meter riser at 190 Wood Circle
50. 3/15/12 Installed 12" hydrant riser on Archie Carroll Road
51. 3/15/12 Worked on meter at Cracker Barrel
52. 3/16/12 Installed meter box at 121 Horseshoe Drive
53. 3/16/12 Tested 2" meter at 241 Marich Lane
54. 3/16/12 Flushed hydrant at 1812 Blowing Rock Road
55. 3/19/12 Spotted water line on Archie Carroll Road for Department of Transportation
56. 3/20/12 Worked on weed eaters and mowers
57. 3/20/12 Install new yard hydrant at street department stockyard
58. 3/20/12 Hauled dirt out of stockyard
59. 3/21/12 Installed 2" curb stop on Winklers Creek for flushing
60. 3/21/12 Installed meter riser at 1032 East King Street
61. 3/22/12 Worked on pressure tank at Rainbow Trail tank
62. 3/22/12 Installed meter riser at 116 West King Street
63. 3/23/12 Checked for leak at 1039 State Farm Road (customers side of meter)
64. 3/23/12 Located lines at 635 Howard Street
65. 3/26/12 Checked for leak at 126 Juniper Drive (customers side of meter)
66. 3/26/12 Changed out meter at 174 Evergreen Lane
67. 3/26/12 Changed out meter at 300 Brook Hollow Road
68. 3/27/12 Relocated meter at 1641 Blowing Rock Road
69. 3/28/12 Mowed around water tanks
70. 3/29/12 Landscaped at 1846 Old 421 South
71. 3/29/12 Cut concrete side walk at 1711 Highway 105

72. 3/30/12 Attempted to locate line at 1711 Highway 105

The following list that consists of sewer taps that were completed during this quarter:

1. 3/27/12 4" sewer tap at 207 Orchard Street

The following sewer mains were unstopped and or cleaned during this quarter:

1. 1/3/12 Unstopped and cleaned 20' of 6" main at 756 Deck Hill Road
2. 1/18/12 Unstopped and cleaned 50' of 4" line at 334 Junaluska Road
3. 1/18/12 Cleaned 600' of 8" main at 190 Hardin Street
4. 1/19/12 Unstopped and cleaned 40' of 4" line at 385 Grand Boulevard
5. 1/25/12 Unstopped and cleaned 100' of 4" line at 206 Ridgewood Drive
6. 1/25/12 Cleaned 80' of 4" line at 468 New Market Boulevard
7. 2/7/12 Unstopped and cleaned 20' of 4" line at 225 Edgewood Drive
8. 2/9/12 Unstopped and cleaned 20' of 4" line at 206 Ridgewood Drive
9. 2/10/12 Unstopped and cleaned 450' of 4" line at 1470 Blowing Rock Road
10. 2/13/12 Unstopped and cleaned 300' of 12" main on Rivers Street
11. 2/14/12 Cleaned 150' of 8" main at 208 Rogers Drive
12. 2/15/12 Cleaned 400' of 12" main at Kmart
13. 2/16/12 Unstopped and cleaned 40' of 4" line at 400 Appalachian Drive
14. 2/16/12 Cleaned 400' of 12" main at 1620 Blowing Rock Road
15. 2/21/12 Unstopped and cleaned 600' of 12" main at Durham Park (est. 500 gallon)
16. 2/21/12 Cleaned 150' of 8" main on Beverly Heights
17. 2/22/12 Cleaned 300' of 12" main at Durham Park
18. 2/23/12 Cleaned 250' of 6" main at 167 Glendale Drive
19. 2/23/12 Cleaned 60' of 4" line at 167 Glendale Drive
20. 2/24/12 Cleaned 300' of 6" main at 167 Glendale Drive
21. 2/27/12 Unstopped and cleaned 130' of 4" line at 227 Pinnacle Drive
22. 2/28/12 Unstopped and cleaned 220' of 6" main at Complex Drive (est. 5 gallon)
23. 3/1/12 Cleaned 100' of 6" main at 138 Clement Street
24. 3/1/12 Unstopped and cleaned 70' of 4" line at 139 Wey Street
25. 3/1/12 Cleaned 125' of 12" main at Durham Park
26. 3/2/12 Unstopped and cleaned 150' of 4" line at 539 West King Street
27. 3/8/12 Unstopped and cleaned 60' of 8" main at 256 Furman Road
28. 3/12/12 Unstopped and cleaned 50' of 4" line at 760 Blairmount Drive
29. 3/13/12 Unstopped and cleaned 200' of 4" line at 400 Oak Street
30. 3/14/12 Unstopped and cleaned 200' of 4" line at 139 Wey Street
31. 3/16/12 Unstopped and cleaned 60' of 4" line at 139 Wey Street
32. 3/19/12 Cleaned 410' of 8" main at 256 Furman Road
33. 3/29/12 Cleaned 60' of 4" line on Land Fill Road

The following sewer system apparatus were replaced/repared during this quarter:

1. 1/9/12 Checked alarm at Armory pump station
2. 1/12/12 Checked creek crossings
3. 1/18/12 Replaced 4' of 4" line and installed a clean out at 334 Junaluska Road
4. 1/18/12 Pumped grease out of manhole at 190 Hardin Street
5. 1/18/12 Pumped grease out of manhole at South Gate Drive
6. 1/18/12 Inspected 30 manholes on Faculty Street
7. 1/19/12 Inspected manholes on Wilson Drive
8. 1/25/12 Repaired line at 206 Ridgewood Drive
9. 1/25/12 Dug out and spot force main on New River Hills

10. 1/26/12 Landscaped on New River Hills
11. 1/27/12 Placed generators at all lift stations
12. 1/30/12 Checked alarm at Industrial Park pump station
13. 1/31/12 Checked alarm at Dewey Wright pump station
14. 1/31/12 Installed new manhole at 1601 Blowing Rock Road
15. 1/31/12 Lowered existing manhole at 1601 Blowing Rock Road
16. 2/1/12 Checked on sewer problem at 255 Hill Street (customers side of meter)
17. 2/1/12 Checked on sewer problem at 155 Wynn Way Drive (customers side of meter)
18. 2/2/12 Inspected 46 manholes on Meadowview Drive
19. 2/9/12 Inspected 33 manholes on North Hampton Drive and Stratford Lane
20. 2/9/12 Inspected 14 manholes at Watauga Village Drive
21. 2/10/12 Placed gravel around manhole on Brookshire Drive
22. 2/10/12 Installed new cable on basket at Industrial Park pump station
23. 2/10/12 Inspected 23 manholes on Madison Avenue
24. 2/13/12 Placed new lid on manhole and inspected 3 manholes on Rivers Street
25. 2/14/12 Inspected 20 manholes from Meadowview Drive to Greenway Road
26. 2/15/12 Placed generator at all lift stations
27. 2/15/12 Checked all creek crossings.
28. 2/22/12 Inspected 21 manholes on Lady Slipper Lane
29. 2/23/12 Inspected 42 manholes on Yosef Drive
30. 2/23/12 Inspected 30 manholes in Council Oaks
31. 2/24/12 Took generator to GDS pump station due to power failure
32. 2/27/12 Inspected 21 manholes at New Market Center
33. 2/28/12 Repaired 6" sewer line at 156 Edora Street
34. 2/28/12 Inspected 22 manholes on Market Court and Wind Walker Court
35. 2/29/12 Inspected 34 manholes at Market Hills and Buckeye Estates
36. 3/2/12 Inspected 20 manholes on Perkins Street and Perkinsville Drive
37. 3/6/12 Worked on lift stations to see if we could find radio problem
38. 3/8/12 Capped 4" sewer line at 995 Archie Carroll Road for Department of Transportation
39. 3/8/12 Inspected 20 manholes on Appalachian Drive
40. 3/9/12 Inspected 60 manholes from Industrial Park to Archie Carroll Road
41. 3/9/12 Replaced 4" line at 995 Archie Carroll Road
42. 3/12/12 Checked alarm at Dewey Wright pump station
43. 3/12/12 Checked all lift stations due to radio problems
44. 3/12/12 Checked manhole at Durham Park
45. 3/12/12 Inspected 30 manholes from University Circle to out fall
46. 3/14/12 Checked alarm at Mack Brown pump station
47. 3/14/12 Hauled bio solids from WWTP
48. 3/16/12 Checked manholes at Furman Road and Durham Park
49. 3/16/12 Dug out and did spot repair on 4" line at 139 Wey Street
50. 3/19/12 Tried to locate line at 207 Orchard Street
51. 3/19/12 Relocated 4" clean out on Archie Carroll Road for Department of Transportation
52. 3/19/12 Raised manhole at 1601 Blowing Rock Road
53. 3/20/12 Checked manhole at Durham Park
54. 3/20/12 Dug out line at 256 Furman Road
55. 3/21/12 Hauled dirt out of stockyard
56. 3/22/12 Hauled dirt out of stockyard
57. 3/22/12 Replaced 15' 8" main at 256 Furman Road
58. 3/22/12 Mowed around pump stations

- 59. 3/22/12 Located line at 207 Orchard Street
- 60. 3/23/12 Raised manhole on Archie Carroll Road for Department of Transportation
- 61. 3/26/12 Installed clean out at corner of Clement Street and Highway 321
- 62. 3/26/12 Checked manhole at Durham Park
- 63. 3/28/12 Raised manhole at 574 Old Highway 421
- 64. 3/28/12 Repaired clean out at 535 Queen Street
- 65. 3/28/12 Put dirt in ditch at 1302 Blowing Rock Road
- 66. 3/29/12 Inspected 28 manholes from Hidden Valley Circle to Hillcrest Circle
- 67. 3/29/12 Mowed around pump stations
- 68. 3/30/12 Smoke tested line on Clement Street

The following sewer mains were CCTV inspected during this quarter

- 1. 1/11/12 1983' of 8" main on Hunting Hills Lane
- 2. 1/18/12 30' of 4" line at 334 Junaluska Road
- 3. 1/24/12 200' of 4" line at Pride Drive
- 4. 1/26/12 165' 4" line on Pride Drive
- 5. 2/15/12 130' of 4" line on Hambey Alley
- 6. 2/15/12 328' of 4" line on Pride Drive
- 7. 2/23/12 500' of 6" main at 167 Glendale Drive
- 8. 2/23/12 300' of 8" main at 167 Glendale Drive
- 9. 2/23/12 160' of 4" line at 167 Glendale Drive
- 10. 3/19/12 20' of 8" main at 256 Furman Road

The Water and Sewer Maintenance Division installed 6 new meters and changed out 32 meters.

The Water and Sewer Maintenance Division Bench tested 1 meter.

The Water and Sewer Division mowed an estimated 1 mile right of ways this quarter.

Wastewater Treatment Plant

2012 First Quarter Report

Administrative

- 1. The performance annual report for the wastewater plant and the collection system was submitted to the state on January 17, 2012.
- 2. Conversion of Plant from propane to natural gas was completed.

Personnel and Training

1. John West and Steve Hamby sat for Grade 3 certification.

Influent Treatment

1. Process Control: The plant is operating at a solids retention time of 1 day with system solids ranging from 70,000-85,000 pounds. MLSS is maintained at 3100-3500 ppm.
2. Selected discharge monitoring data is given below:

	2011			2012		
	<u>Jan</u>	<u>Feb</u>	<u>Mar</u>	<u>Jan</u>	<u>Feb</u>	<u>Mar</u>
Average Flow (MGD)	2.14	2.29	2.62	2.33	2.35	2.26
BOD (mg/l)	<2	<2	<2	<2	<2	<2
TSS (mg/L)	<1	<1	<1	<1	<1	<1
Ammonia Nitrogen (mg/L)	< 0.1	<0.1	<0.1	<0.1	<0.1	<0.1
Chronic Toxicity		Passed			Passed	
Metals		Passed			Passed	

Solids Handling/Air Quality

1. Production for the quarter was 28 tons. Distribution was 75 tons. The storage area is approximately 25% full.
2. The annual Class A Residuals Report for both the EPA and the State were submitted in January.

Maintenance

1. Preventative Maintenance was performed on boiler system.
2. New RAS pump installed.
3. Performed annual oil changes.
4. Repaired bubbler system for Bypass pumps.

5. Did preventative maintenance on barscreens.

Laboratory

1. Attended WNCLAA quarterly meeting
2. New River Coalition samples analyzed
3. Stream Sampling continued.

Pretreatment/GPP

- A. Annual public notice to IU's regarding hazardous waste reporting requirements
- B. PAR submitted to DWQ
- C. Quarterly sample at Goodnight Brothers.
- D. IRC annual inspection conducted
Issued 5 NOV for permit limit violations
Renewed SIU Permit
Conducted Semi-annual samples
- E. Issued 2 NOV's to hospitality Mints
- F. 1 carwash cited for illegal discharge to river.

FOG Program

1. Conducted one-half of education events required for 2012

WATER TREATMENT PLANT **2012 FIRST QUARTERLY REPORT**

The Water Treatment Plant operated in a normal fashion during the 91 days of the first quarter of 2012. The plant was operated every day with an average of 13.03 hours per day, and a total of 1186 hours during this quarter. Total production of drinking water was 148.913 million gallons with an average of 1.636 million gallons of water each day.

This water met or exceeded all Federal and State standards for drinking water.

Day to day operations was routine throughout the quarter.

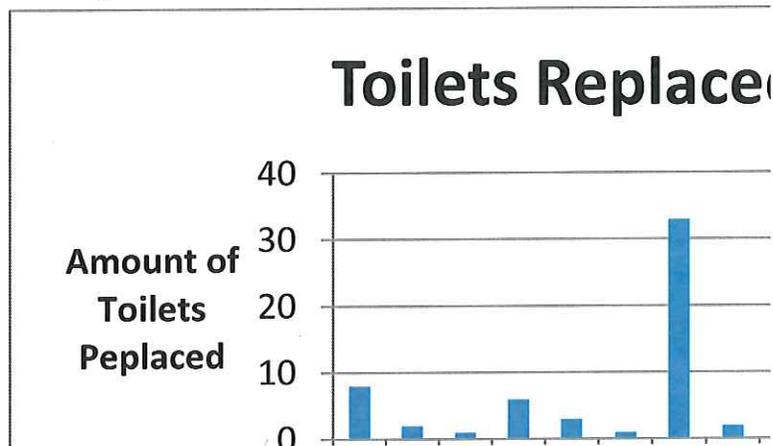
The following information compares the first quarter of 2011 with the first quarter of 2012:

	<u>First Quarter 2011</u>	<u>First Quarter 2012</u>
Total Water Treated:	147.625 million gallons	148.913 million gallons
Ave. Treated Per Day:	1.640 million gallons	1.636 million gallons
Total Hrs. of Operation:	1191 hours	1186 hours
Ave. Hours per Day:	13.23 hours	13.03 hours

Water Conservation Program First Quarterly Report 2012

WaterSense® Toilet Rebate Program

As of March 31, 2012 the toilet rebate stands as follows; a total of 80 toilets have been replaced, with most applicants being informed of the program by newspaper. There have been a total of 45 single family applications and 5 multi-family/commercial applications. Currently, there is \$2,550.00 available for rebate requests.



“Fix a Leak Week”

During the week of March 14-18 the Town of Boone recognized the Environmental Protection Agency Water Sense program’s “Fix a Leak Week”. During this week individuals are encouraged to inspect their homes for any leaks to help conserve our most vital resource. The “Every Drop Counts” program ran a variety of informational advertising in numerous newspapers and distributed leak detection kits to community members.



KidFest 2012

On March 24th, 2012, all three of the Town’s Program Coordinators partnered with Belk’s Department for the semi-annual KidFest. The event was a fun day at the mall that featured: Town Program Information, informational brochures, temporary tattoos, games, recycle bingo, popcorn/snacks, a fashion show and other kid friendly events. KidFest saw its best turnout to date and is looking forward to another successful event in the fall!





QUARTERLY REPORT PUBLIC WORKS DEPARTMENT JANUARY - MARCH, 2012

STREET –

- 876 man hours – snow removal work using 456 tons of salt, 3000 gallons of brine and 100 tons of slag
- 620 man hours – cleaning & maintaining snow removal equipment and waxing trucks
- 880 man hours – storm drainage work cleaning catch basins, culvers & ditch-lines. Repaired 16 catch basins & installed 185 ft. of storm drainage pipe
- 157 man hours – sidewalk maintenance work
- 242 man hours – misc. asphalt patching work using 68 tons of asphalt
- 69 man hours – patching utility cuts using 16 tons of asphalt
- 108 man hours – misc. grading work
- 337 man hours – repairing 87 streetlights & installing 5 new lights.
- 150 man hours – excavating rock for 2 new streetlight poles along East King St. widening project
- 610 man hours – making & installing 115 various signs and repairing 27 others
- 302 man hours – paint striping 7 marking streets

FACILITIES MAINTENANCE –

- 489 man hours – residential brush pick-up and 2 weeks of Christmas tree route
- 203 man hours – residential junk pick-up
- 532 man hours – trash pick-up 7 days a week in downtown area and other trouble spots
- 54 man hours – blowing down sidewalks 3 mornings a week
- 213 man hours – street sweeping 3 mornings a week and spring cleanup of all town streets
- 498 man hours – snow removal from town sidewalks and steps
- 384 man hours – tree work
- 10 man hours – leaf pick-up
- 146 man hours – equipment maintenance
- 68 man hours – storm drainage maintenance
- 83 man hours – assisting with concrete work
- 6 man hours – mowing
- 26 man hours – weed eating
- 4 man hours – weed spraying

PUBLIC FACILITIES –

- Painted lower bays at Fire Station I

- Repaired roof of Rock House on Clayhouse Drive
- Painted Town Clerks office
- Painted handrails and bollards along sidewalks
- Replaced section of sidewalk on Hwy 105 at Comfort Suites
- Constructed ADA Ramps on Deerfield Road and State Farm Road
- Replaced section of sidewalk on Hwy 321 at Hampton's Funeral Home
- Built cabinet for Water Dept.
- Completed Energy Management Class
- Built and installed cabinet at Town Hall
- Built shelves for DBDA
- Wired generator for Communications
- GPS Town electric meters
- Performed basic facilities maintenance as requested (carpentry, plumbing, electrical)
- Performed radio maintenance
- Assisted with network & security maintenance
- Assisted with snow removal
- Assisted other departments as requested

COMMUNITY APPEARANCE-

- Planned, supervised and participated in the maintenance of grounds, parks and park comfort stations and other Town properties including Daniel Boone Gardens, Greenway Trail system, cemetery and the Jones House
- Planned, supervised and participated in the spring maintenance program for 45 beautification areas, 1000+ trees and shrubs
- Assisted with new flower bed program
- Assisted local garden clubs and town committees on horticultural issues
- Maintained work records, prepared bills and ordered stock

FLEET MAINTENANCE –

- Serviced all Town vehicles, trucks and equipment as needed.
- Replaced brakes, tires, wiper-blades, and batteries as needed.
- Built handrails for Facilities Maintenance
- Made repairs on sweeper, mower, and saws

COMMUNITY IMPROVEMENT-

Twelve (12) reports pertaining to litter and debris accumulation, vehicle violations as well as noxious growth were handled by phone and /or written notice. Ten (10) of the complaints reported were closed with compliance met and two (2) cases are being monitored.

ADOPT-A-FLOWERBED PROGRAM-

Six (6) contracts have been received for adoption renewal for 2012 and one (1) verbal commitment has been received. We are also proud to announce the following organizations that have joined the Adopt-A-Flowerbed Program this quarter:

- ❖ ASU Sustainable Energy Society ~ adopting Flowerbed #1- Hwy 105 Ext & Realty Row
- ❖ The Boonenites ~ adopting Flowerbed #5- Junaluska Park Entrance

The following flowerbeds are available for adoption:

- Flowerbed #2 ~ Corner of Hardin Street and East King Street
- Flowerbed #7 ~ Corner of Grove Street and US Hwy 421 S

ADOPT-A-STREAM PROGRAM-

Four (4) contracts were renewed for 2012 and two (2) new contracts were received this quarter. Our appreciation is extended to the ASU Sustainable Energy Society and The Boonenites who adopted portions of Winklers Creek and the South Fork of the New River. Due to the winter chill there was no trash collected from the stream segments between January and March. Three (3) organizations have committed to renewing contracts for 2012; although, the contracts have not been received. There are four (4) stream segments available for adoption. Thank you to all who have committed to helping Boone maintain a clean stream environment.

ADOPT-A-STREET PROGRAM-

Fifty-one (51) contracts were renewed for 2012 and five (5) verbal commitments for renewal have been received. We are proud to announce the following organizations that have joined the Adopt-A-Street Program this quarter:

- ASU Sustainable Energy Society ~ Greenway Trail (WWTP to Hunting Hills Lane)
- App African Community ~ Howard Street (Hardin to College), College Street & Hamby Alley
- Crosspoint Community Church ~ Councill Street

Two organizations wished to expand their territories and adopted another street:

- ❖ Alpha Phi Alpha Fraternity, Inc. adopted Shadowline Drive in addition to Deerfield Road
- ❖ Phi Gamma Delta adopted Old East King Street in addition to Hayes Street

There were 112 adopted streets (36.65 miles) and 13 available streets (2.75 miles) at the end of the quarter. Several organizations braved the winter weather and collected 33 bags (462 pounds) of trash and recycling from our town streets. We are all looking forward to April's Litter Sweep and "Boone Clean Up Day".

COMMUNITY SERVICE PROGRAM-

During the 1st quarter, community service workers performed a total of 140 hours of service with the Public Works Department. 21 bags (294 pounds) of trash and recycling was collected from our streets.

"SPRING LITTER SWEEP" PREPARATION-

On March 28th letters were mailed to Adopt-A-Street/Stream/Flowerbed organizations in preparation of the upcoming Litter Sweep Campaign. The campaign will begin on April 14th and will run through April 28th. "Boone Clean-Up Day" will be held on Saturday, April 14th weather permitting. We are looking forward to getting our town "spring clean".

RECYCLING –

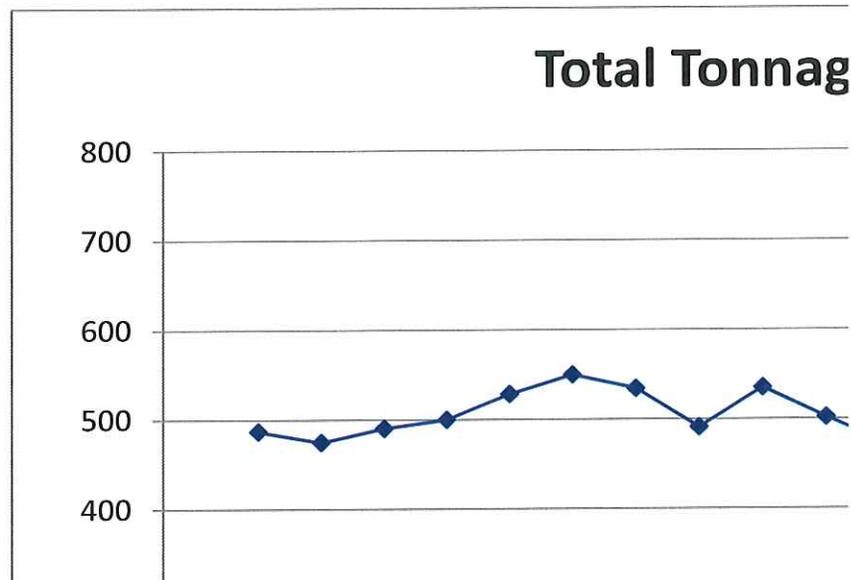
TONNAGE	FISCAL YR. 3RD QTR.	FISCAL YR. TOTAL
Aluminum/steel cans:	16.94	58.43
Plastic:	21.62	64.11
Office Ledger:	27.05	88.41
Newspaper/magazines/ catalogs/telephone directories:	67.29	217.04
Glass:	128.22	444.60
OCC:	209.89	635.60
TOTAL	471.01	1,508.19

Participation – Fiscal Yr. 3rd Quarter:

Residential curbside: 79%	Restaurants: 44
Apartment Complex: 60	Business OCC route: 67
Businesses/Offices: 381	Home compost bins: 503(total)
Recycling Bins: 71 (distributed this quarter)	

Boone Recycling Center Tonnage (included in above totals)

	FISCAL YR <u>3rd QTR</u>	FISCAL YR <u>TOTAL</u>
Aluminum/Steel Cans:	3.96	11.44
Plastic:	5.36	13.70
Mixed Paper:	13.96	39.79
Glass:	19.37	61.67
Cardboard (OCC):	<u>6.72</u>	<u>21.84</u>
TOTAL	49.37	148.44



At the invite of Kendal McDevitt, Director of Off-Campus Affairs, the Recycling Coordinator spoke at the Landlord Meeting at Broyhill Inn on January 25, 2012. As this was the fifth visit to discuss recycling, the visit was used as an opportunity to thank those who are recycling; those who have recently begun participating, and encouraged those

who are not yet on board. The Coordinator shared with landlords the current percentage of participation of recycling complexes informing them that based on units, the program is currently at 55% participation. Remedies for contamination issues were discussed including working together to make tenants aware; relocation of bins; door to door notification or emails.

Following the January, 2012 Landlord meeting, Appalachian South agreed to participate in the Town's Apartment Recycling Program at Cedar Creek Apartment located 171 Leola Street with the promise to bring others on board as funding for screening allows.

On February 15, 2012 the Recycling Coordinator applied for the KNCB /Coca Cola Company's \$500 grant to expand the recycling program with "Special Event" recycling options.

EVENTS-

Rotary Club Presentation

On January 19th, 2012 the Recycling Coordinator and the Adoption Program Coordinator attended the Boone Rotary Club Meeting at Golden Coral in Boone. We shared with the club members the importance of recycling and litter prevention and how that they can get involved in the Town's volunteer programs to promote community sustainability and pride. The Club was given reusable grocery bags, literature and promotional items to encourage participation. For participating the Rotary Club presented us with a "Service Above Self" medallion (Attendees-12)



Read Across America

The Town Adopt-A-Street/Stream/Flowerbed Coordinator and the Recycling Coordinator participated in the National Education Association's "Read Across America" held at Hardin Park Elementary School on March 2, 2012. "Read Across America" began in 1998 in celebration of Dr. Seuss' birthday to promote reading in schools nationwide. "Michael Recycle Meets Litterbug Doug" by Ellie Bethel was read to Ms. Beckley's 3rd grade class to educate the children on litter prevention.

Kidfest at Boone Mall

The Adopt-A-Street program coordinator joined the Water Conservation and Recycling coordinators to participate in the KidFest sponsored by Belk Department Store on Saturday, March 24, 2012. This event allowed the program coordinators to distribute informational brochures and teach children the importance of caring for our environment in a fun atmosphere. The event was a huge success!

